



UNITED NATIONS EXPERT GROUP MEETING
“United Nations E-Government Survey 2016:
E-Government for Sustainable Development”

United Nations Headquarters, New York
16-17 March 2015

BIOGRAPHY OF EXPERTS



Dr. Erwin Alampay
**Director of Center for Local and Regional
Governance at University of the Philippines
Philippines**

Education

- Ph.D. Development Administration & Management, University of Manchester
- M.A. Development Studies, Institute of Social Studies, The Hague University
- MPA, University of the Philippines
- B.S. Industrial Engineering, University of the Philippines

Activities

- Specialities: active citizenship, e-governance, ICT policy, ICTs for development, organizational studies and management, systems analysis, voluntary sector management.
 - Associate Professor at the National College of Public Administration and Governance at the University of the Philippines.
 - Research Fellow for the Institute for Money, Technology and Financial Inclusion (IMTFI) and University of California, Irvine, doing research on the use of mobile money for conditional cash transfers to the poor.
 - Worked with various ICTD networks such as LinneAsia, Technology and Social Change (TASCHA)-University of Washington, Strengthening Information Society Research Capacity Alliance (SIRCA) and OpenNet Initiative.
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Dr. Dennis Anderson
Chairman and Professor of Management and
Information Technology at St. Francis College,
USA

Education

- Ph.D. Mathematics, IT, Education, Columbia University
- M.Phil., Mathematics Education, Columbia University
- Ed.M., Instructional Technology and Media, Teachers College, Columbia University
- M.S. Computer Science, Courant Institute of Mathematical Sciences New York University
- B.A. Computer Science, Fordham University

Activities

- Specialities: ICT for sustainable development, information policy, global digital divide, human-computer interaction, multimedia, computer science, mathematics and distance education, new-media technologies, e-commerce, sustainable technologies.
 - Eminent global adviser and expert of e-government and public administration to the United Nations Expert Group.
 - Founding Chairman of Center for Entrepreneurship and the Institute of E-government and Sustainability at St. Francis College.
 - Previously a professor of information systems and Associate Dean and Director of the University's Center for Advanced Media at Pace University, and also an instructor at NYU Courant Institute, City University of New York, and Pace University.
 - Presented at numerous international conferences in the areas of ICT, e-government, sustainable development, leadership and education, and also has served as an advisor to numerous advisory boards, NGOs, start-ups, and conference boards.
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Ms. Johanna Awotwi

**Director of Research and ICT Operations of
the Centre for e-Governance
Ghana**

Education

- B.A. Political Science and Law, University of Ghana, Legon

Activities

- Specialities: ICT use in unserved and underserved areas of Ghana, West Africa, e-governance, MGOV4D, Free and Open Source Software (FOSS), mobile governance for development, Community Information Centers (CiCs).
 - Member of boards for the following Ghanaian companies; Centre for e-Governance (Ce-G), the Cape Coast ICT Park Company Ltd and an Editorial Committee member of the credible Ghana Business and Finance Magazine, an investment magazine
 - Fellow of UNU-IIST in Macao, SAR China
 - Trainer in ICT change management and a Rapporteur for Commonwealth Telecommunications Organization (CTO) ICT conferences and some international conferences in Cameroon, Ghana and South Africa on ICTs and a trainer for Directors of Telecommunication of the Botswana Telecom Corporation on e-Governance and Public –Private Partnerships
 - Participated in ICEGOV (2007-2014) was a board member of a Ghanaian private NGO called Women’s Initiative for Self-Empowerment (WISE) and AQ Solutions Ghana Ltd
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United Nations Department of Economic and Social Affairs
Division for Public Administration and Development Management



Ms. Rowena Bethel
Chief Executive Officer at National Insurance
Board
Bahamas

Education

- LL.B., University of Leicester, United Kingdom
- LL.M. Information Technology and Telecommunications Law and Policy, University of Strathclyde, United Kingdom
- Diploma in Offshore eCommerce Law, Internet Business Law Services, USA

Activities

- Specialities: public administration, e-government, info-communications law and policy, communications sector reform, financial sector regulation and international tax cooperation.
 - Member of the United Nations Committee of Experts on Public Administration (CEPA).
 - Past member of the OECD Global Forum working group on a level playing field and the Peer Review Group, the UN Committee of Experts on International Cooperation in Tax Matters and the UN High-level Strategy Council for the Global Alliance for Information and Communication Technologies and Development (GAID).
 - Served in senior executive and regulatory roles within the Bahamas Government Service for over 30 years (CEO of the State Social Security Pension Fund; Anti-money Laundering Regulator for professionals and non-prudential businesses; Senior Legal Advisor in the Ministry of Finance; Lead Tax Treaty Negotiator).
 - Responsible for the full suite of e-commerce enabling legislation, the cross-border tax cooperation and tax information exchange enabling legislative and administrative frameworks for the period 2000-2011; as well as 2007 amendments to the financial regulation legislative framework for domestic and cross-border regulatory cooperation.
 - Independent consultant in the areas of public governance, financial regulation, international tax cooperation and info-communications policy and law.
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Mr. Ibrahim Elbadawi

**Founder and Managing Partner – Exantium,
Dubai, United Arab Emirates
Sudan**

Education

- MPA, Mohammed Bin Rashid School of Government

Activities

- Specialities: open data & open government, smart cities, social media & citizens' participation, innovation in public sector.
 - E-Government pioneer expert with rich experience in the Arab region.
 - Former strategy advisor at Dubai Smart Government and UAE Federal e-Government. Contributed to the design and delivery of regional, state and city level e-Government policies and strategies in several countries including the United Arab Emirates, Saudi Arabia, Qatar and Sudan.
 - Co-Founder and Editor-in-chief of (01Government), the only Arabic portal that's specialized in government technology.
 - Managing ODI Dubai – the node of The Open Data Institute – UK in Dubai, UAE, and registered Open Data Trainer from The Open Data Institute in the UK.
 - Research activities include co-authoring a chapter of the E-Governance and Civic Engagement: Factors and Determinants of E-Democracy book, publishing papers on Open Data and Cloud Computing at ECEG 2012 and ICEGOV 2011, and working on authoring an Arabic book on Smart Government.
 - Frequently participates as a judge in regional e-Government awards and tech hackathons.
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Dr. Julia Glidden
President at 21c Consultancy
United Kingdom

Education

- D.Phil. International Relations, Oxford University

Activities

- Internationally recognized expert in the field of open, participatory & citizen-centric Government
 - Served as an expert advisor to the United Nations on its 2104 e-Government Readiness Index and the European Commission on its new Horizon 2020 Initiative
 - Former Managing Director for Accenture eDemocracy Services overseeing major eParticipation projects for countries ranging from the United Kingdom to the Philippines
 - TEDx speaker and global lecturer on ICT trends
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Dr. Driss Kettani

**Professor of Computer Science at the School
of Science and Engineering, Alakhawayn
University
Morocco**

Education

- Ph.D. Computer Science, Laval University, Canada

Activities

- Member of the United Nations Experts Group in e-Government and Observer in the UN Experts Group in Public Administration.
 - Leads several research laboratories with international grants from North America and Europe, specializing in ICT4D with a specific focus on “eGovernment for Good Governance.”
 - Appointed lecturer/invited professor in the Department of Computer Science at Laval University.
 - Past experience includes working as a Research Engineer for a Canadian company specialized in Intelligent Transport Systems (OCTOPUS) and as a Defence Scientist at the Canadian Department of Defence.
 - Recognized through several distinctions and awards including the eMtiaz 2006 Prize (Moroccan Prime Minister), the TIGA 2007 Prize (by the UN Economic Commission of Africa) and the UNDP 2008 Prize of the best ICT project with impact on the Society.
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Dr. Soung Hie Kim
Chairman of the Korea e-Governance Research Association
Republic of Korea

Education

- Ph.D. Management Engineering, Stanford University

Activities

- Specialities: e-participation, e-government, IT, management information systems, DSS, big data, business analytics, emerging ICT based business innovation, ICT policy making, e-Business & electronic commerce, decision support systems, ubiquitous management, process innovation, and strategic decision analysis.
 - Involved with numerous Korean e-government development projects and other developing Asian countries such as Brunei Darussalam, Indonesia, Vietnam, Mongolia and Philippines develop and manage e-government evaluations.
 - Professor at the School of Management in KAIST (Korea Advanced Institute of Science and Technology) and Chief executive of KAIST e-Government Research Center (KeGRC).
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Ms. Bikesh Kurmangaliyeva
First Deputy Chairperson of Zerde –
National ICT Holding
Kazakhstan

Education

- M.A. Project Management of IT, Tashkent State Economic University

Activities

- Specialities: business process management, development of ICT sector in Kazakhstan.
 - Served as Deputy Chairperson of National Information Technologies and the head of consulting at SAP Kazakhstan.
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United Nations Department of Economic and Social Affairs
Division for Public Administration and Development Management



Dr. Theresa Pardo

Center Director of Center for Technology in Government

Research Associate Professor, Rockefeller College of Public Affairs and Policy

Research Associate Professor, College of Computing and Information

**University of Albany, SUNY
USA**

Education

- Ph.D., Information Science, University at Albany, SUNY
- M.S. Educational Administration, University at Albany, SUNY
- B.A. Political Science, University at Albany, SUNY

Activities

- Specialties: information technology innovation in the public sector, ICT leadership, open government and open data, ICT and data governance, information sharing and integration, policy informatics, data science.
 - Open NY Policy Adviser to New York State's Governor Andrew Cuomo; Member, National Advisory Committee, U.S. Environmental Protection Agency; President, Digital Government Society; International Advisor to the E-Government Committee, China Information Association; Senior Adviser, Informatization Research Institution, State Information Center, China.
 - Editorial Boards and Advisory Committees include *Government Information Quarterly*, *Public Management Review*, User Working Group of the NASA Socioeconomic Data and Applications Center operated by the Center for International Earth Science Information Network at Columbia University, the U.S. Government Accountability Office (GAO) Executive Council on Information, Management, and Technology; and the Data Center for Applied Research in Social Sciences at Centro de Investigacion y Docencia Economicas (CIDE), Mexico.
 - Recipient of the University at Albany's Excellence in Teaching Award and the Rockefeller College Distinguished Service Award; One of the top five cited authors in the field of digital government.
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Mr. Rajkumar Prasad
CEO of the Commonwealth Centre for
e-Governance
India

Education

- Executive Program, Kennedy School of Government at Harvard University

Activities

- Specialities: e-government, e-commerce, strategy design, implementation and review impact since 2000.
 - Expert member for UN E-Government Survey (2010, 2012, 2014).
 - Conceptualized, designed, and organised first workshop program for World Bank and Asian Development Bank on Electronic Government Procurement (eGP) in India for government officials (2004-2006) and also, workshop on e-Governance for Good Governance with Government of Jharkhand (2005).
 - Founder President of the Institute for Electronic Governance & Development and also, the founder of the Federation of Indian Electronic Commerce Industry (FIECI).
 - Editor for India's first e-commerce magazine and editorial board member for International Journal of Electronic Governance (IJEG).
 - Invited speaker and expert member for various e-Government programs organized by country's governments as well multilateral agencies around the world.
 - Active participant in academic research regarding e-Governance for better public administration and citizen service delivery for socioeconomic sustainable development and have worked with various organization on e-governance strategy, design, implementation and training.
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United Nations Department of Economic and Social Affairs
Division for Public Administration and Development Management



Dr. Gabriel Puron-CID

Professor

**Centro de Investigación y Docencia Económicas
(CIDE)
Mexico**

Education

- Ph.D. Public Administration, University at Albany, SUNY
- Diploma in E-Government, ITESM - World Bank

Activities

- Specialties: technology applications in government (e-government), uses of technology innovations in the context of participation, transparency and collaboration (open government and open data), different uses of data, technology, and analytical methods for policy analysis, performance management and evaluation, public budget management and government accounting.
 - Currently collaborating on several research projects, including the North American Digital Government Working Group (NADGWG), the International Information Sharing Research Network (IISRN) and the Interdisciplinary Project and the Regional Studies Project.
 - Past experience includes working at the New York State Banking Department (NYSBD) and Unidad de Política y Control Presupuestario (UPCP).
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United Nations Department of Economic and Social Affairs
Division for Public Administration and Development Management



Mr. Ashok Kumar Seetharaman
Director of E-Government Leadership Center
Institute of Systems Science, National University
of Singapore
Singapore

Education

- M.Sc. Management of Technology, NUS Business School, Singapore
- M.Sc. Physics–Electronics, Bhopal University, India

Activities

- Over 30 years of ICT experience in application design, development and implementation, business process reengineering, architecting business solutions, outsourcing and large scale program management.
 - Worked for Electronic Data Systems/Hewlett Packard and was responsible for service delivery and program management of the Network Projects for Bank of America Merrill Lynch account.
 - Worked as the Lead Solutions Architect and Director (Business Solutions) for Singapore Government account and was responsible for solution development, new business and growth.
 - Recipient of Asia Top Talent Award (2008), Individual Contribution Excellence Award (2008) and EDS Inner Circle member (2009) at EDS/HP.
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Dr. Akemi Takeoka Chatfield
Director of E-Government & E-Governance
Research/Disaster Informatics at the University
of Wollongong
Australia

Education

- Ph.D. Business Administration, Texas Tech University
- MBA Business Administration, Texas Tech University

Activities

- Specialities: disaster response and management, smart cities, big data analytics, social media analytics, open government policy, government transparency, cyber security governance, collaborative forms of governance.
 - Senior lecturer in IT management at the University of Wollongong. Previously, a visiting Professor at Kyoto University Disaster Prevention Research Institute under the 2010 Extreme Weather Conditions Research Program funding.
 - Published research work in in *Journal of Management Information Systems* (1997; 2000), *European Journal of Information Systems*, *Journal of Information Systems Frontier*, *Communications of the ACM*, *Data Base*, *Information Technology for Development Journal*, *International Journal of Electronic Governance*, *Electronic Journal of E-Government*, *Government Information Quarterly*, *International Journal of Public Administration in the Digital Age*, *Australasian Journal of Information Systems*, and *Journal of Homeland Security and Emergency Management*.
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Mr. Ivar Tallo

**Supervisory Board Member of the E-Governance
Academy
Estonia**

Activities

- EU expert in E-Governance with over 15 years of experience in the field.
 - Founder of E-Governance Academy.
 - Over 8 years of experience in managing of more than 40 donor funded E-Governance projects (the European Commission, PHARE, TACIS, The World Bank, UNDP, SIDA, USAID, etc.) in EU/ENP countries.
 - Served as a member of Parliament of Estonia, Member of the Parliamentary Assembly of the Council of Europe, and a foreign policy advisor to the President of Estonia.
 - Helped build the e-government programme as a manager at the United Nations Institute for Training and Research (UNITAR).
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Mr. Dinand Tinholt
Vice President of Capgemini Consulting
The Netherlands

Education

- Executive MBA, Rotterdam School of Management, Erasmus University, The Netherlands
- MPA European Public Administration, University of Twente, The Netherlands

Activities

- Specialities: e-government policy and implementation, public service innovation, digital transformation, open government and open data and the digital single market.
 - Vice President for Capgemini Consulting and its global leader for the European Union.
 - Executive leader for the European Commission's annual e-Government benchmark for more than 7 years.
 - Involved in a wide range of international programmes in the field of e-government, e-skills, (digital) entrepreneurship, e-Justice and public sector innovation.
 - Recognised international speaker on topics such as Digital Transformation, Digital Entrepreneurship, e-government, e-skills and public service improvement, and has published numerous papers and articles on topics such as e-government, Open Data and user centric online services.
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Dr. Maria Wimmer

**Professor at the Institute for IS Research at the
University of Koblenz-Landau
Germany**

Education

- Ph.D. Institute for Informatics in Business and Administration, Johannes Kepler University of Linz
- Dipl.-Ing. Computer Science, Johannes Kepler University of Linz

Activities

- Specialities: interoperability, digital signatures of administrations, education concept for e-government for public servants, e-government and e-democracy/e-participation, systems analysis, systems design in terms of modelling and managing information and interoperation, processes and knowledge in a comprehensive way based on a holistic perspective.
 - Chair of the Expert Advisory Group of Societal Challenge 6: "Europe in a changing world" to the European Commission and of a research group on e-Government at the Institute for Information Systems Research.
 - Worked in the ICT operative unit of the Federal Chancellery in Austria, Vienna
 - Involved in a number of EC-(co-)funded research and implementation projects in e-government and e-participation.
 - Co-organises a series of international conferences on e-Government and she is in several program committees.
 - Published more than 150 papers on e-Government and e-Participation.
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