



UN Public Administration Programme

Division for Public Administration and Development Management (DPADM)
UN Department of Economic and Social Affairs (UNDESA)



Expert Group Meeting

*“United Nations E-Government Survey 2016:
E-Government for Sustainable Development”*

Plenary Session 1 - UN E-Government Survey 2016: Overview of The Preparatory Process

Introduction to EGM and Regional Consultations

Adriana Alberti

Senior Governance and Public Administration Officer
Division for Public Administration and Development Management
United Nations Department of Economic and Social Affairs



16 – 17 March 2015

United Nations Headquarters, New York



Content

1. Introduction to EGM

- 1) Context and Theme of the Meeting**
- 2) Objectives of the Meeting**
- 3) Structure of the Meeting**
- 4) Process and Participatory Methodology**
- 5) Expected Outcomes the Meeting**

2. Regional Consultations with Member States

- 1) Introduction of Open Consultations**
- 2) Consultative Meetings**
- 3) Online Consultation**
- 4) Focus Topic Questions**



1. Introduction to EGM

Preparatory Process for the UN E-Government Survey 2016

1. 1) Context and Theme of the Meeting

From Millennium Development Goals to Sustainable Development Goals





1. 1) Sustainable Development



Outcome Document - Open Working Group on Sustainable Development Goals



“Sustainable development emphasizes a holistic, equitable and far-sighted approach in decision-making at all levels. It rests on integration and a balanced consideration of social, economic and environmental goals and objectives in both public and private decision-making. It emphasizes intra-generational and intergenerational equity” (E/2013/69, para. 6)



1. 1) Sustainable Development Challenges from a Governance Perspective



Healthy Lives
Reduction of Inequality
Gender Equality
Human Settlements
Poverty Eradication
Justice for All
Peaceful and Inclusive Societies

Energy
Ecosystem and Biodiversity
Marine Conservation
Water and Sanitation

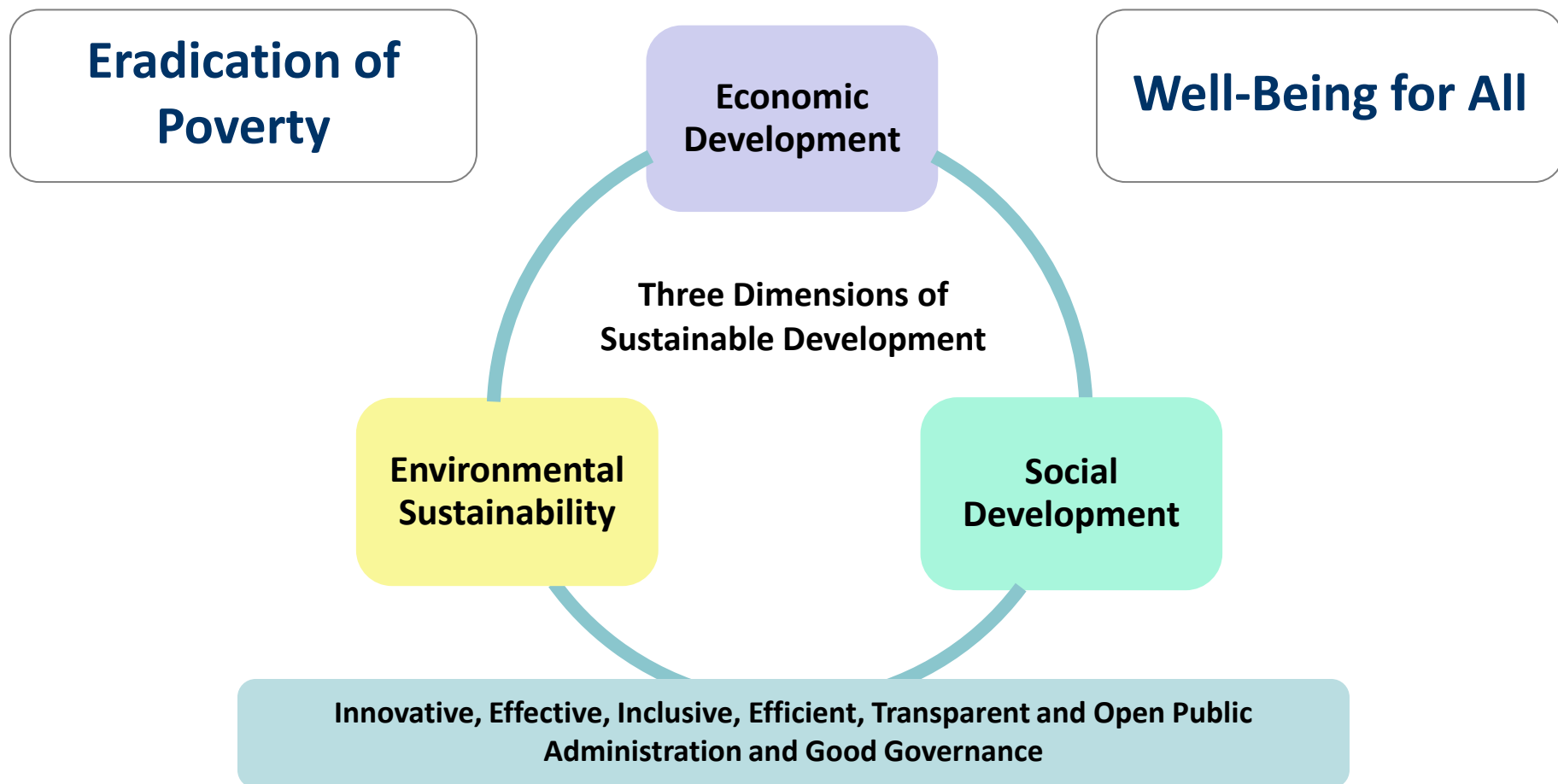
Climate Action

Economic Growth
Food Security and Sustainable Agriculture
Employment and Decent Work for all
Innovation, Resilient Infrastructure,
Sustainable Industrialization
Global Partnership



1. 1) Transformative Sustainable Development Agenda requires effective institutions at all levels

New Transformative Sustainable Development Agenda for Post-2015





1. 2) Objectives of the Meeting

- Exchange views on challenges, emerging issues and trends related to e-government for sustainable development
- Identify possible thematic areas, emerging issues and e-services relevant to the United Nations E-Government Survey 2016 from a sustainable development perspective
- Review the Survey's methodology and discuss possible assessment measures for the identified issues and e-services



1. 3) Structure of the Meeting

➤ This EGM will be composed of five sessions:

- ☐ **Plenary Session 1:** *United Nations E-Government Survey 2016: Overview of the Preparatory Process*
- ☐ **Plenary Session 2:** *E-Government's Contribution to Advancing Sustainable Development*
- ☐ **Session 3:** *Emerging E-Government Issues and Innovative Approaches to Promote Sustainable Development*
- ☐ **Session 4:** *Enhancement to the Survey's Methodology*
- ☐ **Session 5:** *Advancing the Survey's Conceptual Framework*

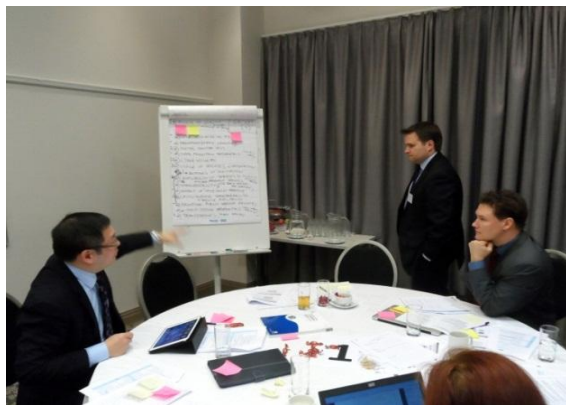
1. 4) Process and Participatory Methodology

➤ Means of enhancing participation

- Sessions of Questions and Answers
- Table Discussions
- Knowledge Sharing



➤ Active participation throughout the meeting is the KEY to success





1. 5) Expected Outcomes of the Meeting

- Common understanding of the critical role of e-Government in promoting sustainable development and enhanced knowledge of current e-government challenges and innovative approaches to address them
- Suggestions on key thematic areas, relevant issues and e-services for advancing sustainable development pillars and their integration to be considered in the United Nations E-Government Survey 2016 in line with the post-2015 development agenda
- Recommendations on possible enhancements to the Survey's methodology



2. Regional Consultations

Preparatory Process for the UN E-Government Survey 2016



2. 1) Introduction of Open Consultations

Rationale of the Open Consultations

- To allow for a more inclusive, open and participatory approach in the design of the United Nations E-Government Survey, in response to requests from Member States to have a greater role in enhancing the Survey and its methodology
- The open consultations as part of the preparatory process for the upcoming edition is the first to include consultations from both online and offline channels in order to obtain feedback on the latest Survey and suggestions for the upcoming 2016 edition



2. 1) Introduction of Open Consultations (continued)

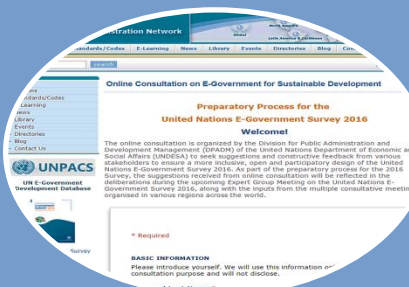
Focus/ Scope of the Open Consultations

The open consultation for the Survey 2016 includes:

- **Consultative Meetings** – insights on current challenges and emerging trends and innovative e-government practices for sustainable development from UN Member States as the inputs to defining thematic areas and enriching the methodology
- **Online consultations** – feedback and suggestions for the Survey enhancement from various stakeholders
- **Expert Group Meeting** – recommendations from Experts on how to link e-government for sustainable development

2. 1) Introduction of Open Consultations (continued)

Coverage of the Member States



- A total of 100 countries have participated
- Senior government officials, CIOs or equivalent positions with specific responsibilities concerning e-government policy design and implementation

2. 2) Consultative Meetings

Consultative meetings were held in various parts of the world to ensure balanced geographical representation



Date: 5 December 2014
Venue: Cartagena, Colombia
Host: Ministry of Information and Communication Technologies



Date: 12-13 February 2015
Venue: Astana, Kazakhstan
Host: Agency for Communication and Information of the Republic of Kazakhstan



Date: 29 January 2015
Venue: Manama, Bahrain
Host: e-Government Authority of the Kingdom of Bahrain



Date: 17-18 February 2015
Venue: Brussels, Belgium
Host: CORVE - Flemish Government



Date: 9-10 February 2015
Venue: Seoul, Republic of Korea
Host: UNPOG & Government of the Republic of Korea



Date: 19-20 February 2015
Venue: Tallinn, Estonia
Host: Government Office of Estonia



Date: 4 March 2015
Venue: Rabat, Morocco
Host: African Association for Public Administration and Management

2. 3) Online Consultation

- **Duration: 20 Feb – 8 March 2015**
- **National CIOs and UNPAN Partners**
- **47 participants from 43 countries**

Afghanistan	India	Qatar
Albania	Israel	Saudi Arabia
Bahamas	Japan (2)	Serbia
Bahrain	Kuwait	Seychelles
Bangladesh	Latvia	Singapore
Bhutan (2)	Lebanon	Slovakia
Brazil	Luxembourg	Slovenia
Colombia (2)	Mexico	Switzerland
Costa Rica	Netherlands	Syria
Denmark	New Zealand	Timor-Leste
Dominican Republic	Norway	Turkey
Egypt	Oman	United Kingdom
Ethiopia	Philippines	Uruguay
France	Portugal	Vanuatu
		Vietnam (2)



The screenshot shows the UNPAN Public Administration Network website. The header includes the UN logo and the text "United Nations Public Administration Network". Below the header is a navigation menu with links: Home, Regions, Standards/Codes, E-Learning, News, Library, Events, Directories, Blog, Contact Us. A search bar is located next to the "Regions" link. The main content area is titled "Online Consultation on E-Government for Sustainable Development" and "Preparatory Process for the United Nations E-Government Survey 2016". It includes a "Welcome!" message and a paragraph explaining the consultation process. Below the text is a form titled "BASIC INFORMATION" with a "First and Last Name" field. A sidebar on the left contains a "UN E-Government Development Database" section with links to "Home", "Regions", "Standards/Codes", "E-Learning", "News", "Library", "Events", "Directories", "Blog", and "Contact Us".



2. 4) Focus Questions

Plenary Session 1: Overview of the E-Government Survey

Plenary Session 2: E-Government's Contribution to Advancing Sustainable Development

FOCUS QUESTION 1: How can e-government contribute to advancing sustainable development?

FOCUS QUESTION 2: What are the challenges/obstacles in implementing e-government for sustainable development?

Session 3: Emerging E-Government Issues and Innovative Approaches to Promote Sustainable Development

FOCUS QUESTION 3: What are the e-government innovative approaches and services to advance sustainable development?

FOCUS QUESTION 4: What emerging innovative e-government approaches and services to advance sustainable development should be considered for the Survey 2016?

Session 4: Enhancement to the Survey's Methodology

FOCUS QUESTION 5: How can the approaches and services identified earlier be measured by the Survey?

FOCUS QUESTION 6: What enhancements could be made to the E-Government Development Index (EGDI) and its components?

Session 5: Advancing the Survey's Conceptual Framework

FOCUS QUESTION 7: How can the Survey take into account specific characteristics of countries (including size, population density, etc.) and different levels of government, particularly big cities?

FOCUS QUESTION 8: How can the Survey better capture the usage side of online/mobile information and services?

Plenary Session 2: How can e-government contribute to sustainable development and proposed SDGs?

- | | |
|---------|--|
| Goal 1 | End poverty in all its forms everywhere |
| Goal 2 | End hunger, achieve food security and improved nutrition and promote sustainable agriculture |
| Goal 3 | Ensure healthy lives and promote well-being for all at all ages |
| Goal 4 | Ensure inclusive and equitable quality education and promote lifelong learning opportunities for all |
| Goal 5 | Achieve gender equality and empower all women and girls |
| Goal 6 | Ensure availability and sustainable management of water and sanitation for all |
| Goal 7 | Ensure access to affordable, reliable, sustainable and modern energy for all |
| Goal 8 | Promote sustained, inclusive and sustainable economic growth, full and productive employment and decent work for all |
| Goal 9 | Build resilient infrastructure, promote inclusive and sustainable industrialization and foster innovation |
| Goal 10 | Reduce inequality within and among countries |
| Goal 11 | Make cities and human settlements inclusive, safe, resilient and sustainable |
| Goal 12 | Ensure sustainable consumption and production patterns |
| Goal 13 | Take urgent action to combat climate change and its impacts* |
| Goal 14 | Conserve and sustainably use the oceans, seas and marine resources for sustainable development |
| Goal 15 | Protect, restore and promote sustainable use of terrestrial ecosystems, sustainably manage forests, combat desertification, and halt and reverse land degradation and halt biodiversity loss |
| Goal 16 | Promote peaceful and inclusive societies for sustainable development, provide access to justice for all and build effective, accountable and inclusive institutions at all levels |
| Goal 17 | Strengthen the means of implementation and revitalize the global partnership for sustainable development |

* Acknowledging that the United Nations Framework Convention on Climate Change is the primary international, intergovernmental forum for negotiating the global response to climate change.



E-Government for Sustainable Development



Thank you!

alberti@un.org

<http://www.unpan.org>