United Nations Department of Economic and Social Affairs
Division for Public Administration and Development Management

UNITED NATIONS EXPERT GROUP MEETING
"United Nations E-Government Survey 2016:
E-Government for Sustainable Development"

United Nations Headquarters, New York
16-17 March 2015

DISCUSSION QUESTIONS

What is the purpose of the Expert Group Meeting?

The purpose of the meeting is to provide a platform for experts to (a) exchange views on challenges, emerging issues and trends related to e-government for sustainable development, (b) identify possible thematic areas, emerging issues and e-services relevant to the *United Nations E-Government Survey 2016* from a sustainable development perspective, (c) review the Survey's methodology and discuss possible assessment measures for the identified issues and e-services.

What are the expected outcomes of the Expert Group Meeting?

The EGM is expected to achieve the following outcomes:

(1) Common understanding of the critical role of e-Government in promoting sustainable development and enhanced knowledge of current e-government challenges and innovative approaches to address them

(2) Suggestions on key thematic areas, relevant issues and e-services for advancing sustainable development pillars and their integration to be considered in the United Nations E-Government Survey 2016 in line with the post-2015 development agenda

(3) Recommendations on possible enhancements to the Survey's methodology

What are the discussion questions for the Meeting?

Plenary Session 1 – United Nations E-Government Survey 2016: Overview of the Preparatory Process

Plenary Session 2 – E-Government's Contribution to Advancing Sustainable Development
  <u>Plenary Discussion</u>

   Question 1: How can e-government contribute to advancing sustainable development?

   Question 2: What are the challenges/obstacles in implementing e-government for sustainable development?

Session 3 – Emerging E-Government Issues and Innovative Approaches to Promote Sustainable Development
  <u>Working Group Discussion</u>

   Question 3: What are the e-government innovative approaches and services to advance sustainable development?

   Question 4: What emerging innovative e-government approaches and services to advance sustainable development should be considered for the Survey 2016?

Session 4 – Enhancement to the Survey's Methodology
  <u>Working Group Discussion</u>

   Question 5: How can the approaches and services identified earlier be measured by the Survey?

   Question 6: What enhancements could be made to the E-Government Development Index (EGDI) and its components?

Session 5 – Advancing the Survey's Conceptual Framework
  <u>Working Group Discussion</u>

   Question 7: How can the Survey take into account specific characteristics of countries (including size, population density, etc.) and different levels of government, particularly big cities?

   Question 8: How can the Survey better capture the usage side of online/mobile information and services?