

**United Nations Department of Economic and Social Affairs
Division for Public Administration and Development Management**



UNITED NATIONS EXPERT GROUP MEETING
**“United Nations E-Government Survey 2016:
E-Government for Sustainable Development”**

United Nations Headquarters, New York
16-17 March 2015
Conference Room 2726 & 2727, 27th Floor, Secretariat Building

AGENDA

MONDAY, 16 MARCH 2015

10:00 – 10:10

OPENING SESSION

Chairperson: **Mr. Vincenzo Aquaro**, Chief, e-Government Branch (eGB)/
DPADM/UNDESA

10:00 – 10:10 Opening Remarks

Mr. Lenni Montiel, Assistant Secretary-General/UNDESA

10:10 – 11:00

**PLENARY SESSION 1 – UN E-GOVERNMENT SURVEY 2016:
OVERVIEW OF THE PREPARATORY PROCESS**

10:10 – 10:20 United Nations E-Government Survey

Mr. Vincenzo Aquaro, Chief, eGB/ DPADM/UNDESA

**10:20 – 10:30 Overview of Proposed Sustainable Development Goals and
Post-2015 Development Agenda**

Mr. Friedrich Soltau, Division for Sustainable Development /UNDESA

10:30 – 10:45 Introduction to the EGM and Regional Consultations

Ms. Adriana Alberti, Senior Governance and Public Administration
Officer, eGB/DPADM/UNDESA

10:45 – 11:00 Q & A

Rapporteur: **Mr. Jonas Rabinovitch**, Senior Inter-Regional Adviser,
eGB/DPADM/UNDESA

11:00 – 13:00

PLENARY SESSION 2 – E-GOVERNMENT'S CONTRIBUTION TO ADVANCING SUSTAINABLE DEVELOPMENT

Chairperson: Ms. Adriana Alberti, Senior Governance and Public Administration Officer, eGB/DPADM/UNDESA

DISCUSSION IN PLENARY

11:00 – 11:40 **Question 1:** How can e-government contribute to advancing sustainable development?

11:40 – 12:20 **Question 2:** What are the challenges/obstacles in implementing e-government for sustainable development?

12:20 – 12:30 **Key Highlights from the Consultations on E-Government for Sustainable Development**

Ms. Zamira Dzhusupova, Governance and Public Administration Officer, eGB/DPADM/UNDESA

12:30 – 13:00 **Wrap-up**

Rapporteur: Mr. Jonas Rabinovitch, Senior Inter-Regional Adviser, eGB/DPADM/UNDESA

13:00 – 14:30

Lunch Break

14:30 – 16:00

SESSION 3 – EMERGING E-GOVERNMENT ISSUES AND INNOVATIVE APPROACHES TO PROMOTE SUSTAINABLE DEVELOPMENT

PARALLEL WORKING GROUPS

14:30 – 15:15 **Question 3:** What are the e-government innovative approaches and services to advance sustainable development?

15:15 – 16:00 **Question 4:** What emerging innovative e-government approaches and services to advance sustainable development should be considered for the Survey 2016?

16:00 – 16:20

Networking Break

16:20 – 17:55

PLENARY WRAP-UP

Chairperson: Mr. Vincenzo Aquaro, Chief, e-Government Branch, eGB/DPADM/UNDESA

16:20 – 16:50 **Presentation in Plenary - Working Groups' Findings**

Each group will be given 10 minutes to present their findings, giving experts the opportunity to ask questions about their peer's findings.

16:50 – 17:00 **Key Highlights from the Consultations on Emerging E-government Issues and Innovative Approaches for Sustainable Development**
Mr. Richard Kerby, Senior Inter-Regional Adviser, eGB/DPADM/UNDESA

17:00 – 17:55 **Discussion and Wrap-up**

The Chairperson will facilitate further discussion on working group's outcomes and the key findings from the session will be summarized.

Rapporteur: Ms. Kyung Ae Lim, eGB/DPADM/UNDESA

17:55 – 18:00 Concluding remarks

TUESDAY, 17 MARCH 2015

09:30 – 11:15

SESSION 4 – ENHANCEMENT TO THE SURVEY'S METHODOLOGY

DISCUSSION IN PLENARY

Chairperson: Mr. Richard Kerby, Senior Inter-Regional Adviser, eGB/DPADM/UNDESA

09:30 – 09:45 **Introduction to the Survey's Methodology**

Mr. Jonas Rabinovitch, Senior Inter-Regional Adviser, eGB/DPADM/UNDESA

PARALLEL WORKING GROUPS

09:45 – 10:30 **Question 5:** How can the trends identified earlier be measured by the Survey?

10:30 – 11:15 **Question 6:** What enhancements could be made to the E-Government Development Index (EGDI) and its components?

11:15 – 11:35 *Networking Break*

11:35 – 13:00 **PLENARY WRAP-UP**

11:35 – 12:05 **Presentation in Plenary - Working Groups' Findings**

Each group will be given 10 minutes to present their findings, giving experts the opportunity to ask questions about their peer's findings.

12:05 – 12:15 **Key Highlights from the Consultations on Enhancement to the Survey's Methodology**

Mr. Jonas Rabinovitch, Senior Inter-Regional Adviser, eGB/DPADM/UNDESA

12:15 – 13:00 **Discussion and Wrap-up**

The Chairperson will facilitate further discussion on working group's outcomes and the key findings from the session will be summarized.

Rapporteur: Ms. Kyung Ae Lim, eGB/DPADM/UNDESA

13:00 – 14:30 *Lunch Break*

14:30 – 16:00

SESSION 5 – ADVANCING THE SURVEY'S CONCEPTUAL FRAMEWORK

PARALLEL WORKING GROUPS

14:30 – 15:15 **Question 7:** How can the Survey take into account specific characteristics of countries (including size, population density, etc.) and different levels of government, particularly big cities?

15:15 – 16:00 **Question 8:** How can the Survey better capture the usage side of online/mobile information and services?

16:00 – 16:20

Networking Break

16:20 – 17:50

PLENARY WRAP-UP

Chairperson: Ms. Adriana Alberti, Senior Governance and Public Administration Officer, eGB/DPADM/UNDESA

16:20 – 16:50 **Presentation in Plenary - Working Groups' Findings**
Each group will be given 10 minutes to present their findings, giving experts the opportunity to ask questions about their peer's findings.

16:50 – 17:00 **Key Highlights from the Consultations on Advancing the Survey's Conceptual Framework**
Mr. Keping Yao, Governance and Public Administration Expert, UNPOG/DPADM/UNDESA

17:00 – 17:50 **Discussion and Wrap-up**
The Chairperson will facilitate further discussion on working group's outcomes and the key findings from the session will be summarized.

Rapporteur: Ms. Kyung Ae Lim, eGB/DPADM/UNDESA

17:50 – 18:00

CLOSING SESSION

The highlights from the EGM will be presented followed by concluding remarks.

Mr. Vincenzo Aquaro
Chief, eGB/DPADM/UNDESA