



DPADM Monthly Update to CEPA Members: June 2014

1. DPADM In-House Seminar Entitled “An Exploration of the Implementation and Sustainability of Urban Area Policies Aimed at MDGs 1 and 7”

As part of collaboration with the University of Southern California (USC), DPADM held an In-house seminar entitled “An Exploration of the Implementation and Sustainability of Urban Area Policies Aimed at MDGs 1 and 7” on 30 May 2014. The seminar reflected on the research findings of a group of students led by Prof. Frank Zerunyan, conducted at the request of DPADM, to understand how major urban centers have fared in developing environmental sustainability practices, especially how their responses differ from each other and whether successful practices can be transferable to other urban centers. The research was hinged on the comparative analysis of three major urban centers, namely, Mumbai, Rio de Janeiro and Los Angeles and focused on local-level implementation policies that aided achievement of MDGs 1 and 7 as well as help to inform the post-2015 development agenda. A number of aspects identified by the study are related to successful implementation and sustainability of urban governance policies and deserve the attention of potential stakeholders. DPADM will consider promoting the findings and conclusions of the study to Member States in devising and implementing various governance/public administration strategies and approaches through technical cooperation and development account projects.

2. Coordination Meeting for Developing a System-Wide Comprehensive and Coherent Strategy for Addressing Cybersecurity and Cybercrime

On 4 June 2014, a coordination meeting was convened by the Chief Executive Board for Coordination through the Steering Committee responsible for developing a system-wide comprehensive and coherent strategy for addressing cybersecurity and cybercrime. The purpose of the meeting was to allow the principal agencies assigned to the various topics within the report to give brief updates on their work and to solicit inputs and suggestions from the other partner groups within the Committee. These agencies will also work closely with the High-level Committee on Management, the High-level Committee on Programmes and the United Nations Development Group to ensure that the recommendations stemming from the strategic report have a unified voice. DESA, through DPADM, has recently been requested to represent the UN Secretariat in the Committee’s work on Topic 4 (facilitating discussions with Member States). This will involve providing input to the strategy document by elaborating more about what the UN Agencies can do to help Member States to discuss issues related to cybersecurity and cybercrime. In that regard, DPADM’s experience with the IGF on current issues such as mass surveillance over the Internet, cybercrime and cybersecurity will be very valuable. Other participating agencies in the group include the ITU, UNESCO, UNODC, UNDP and UNCTAD. Ms. Elia Armstrong, Chief of DMB, together with other DMB colleagues, represented DESA.

3. Visit of the Delegation from the City Government of Tbilisi, Republic of Georgia

At the request of the municipal government of the capital city of Tbilisi, Republic of Georgia, DPADM hosted a delegation from the city government on 5 June 2014. The objective of the meeting was to get information about best practices in the successful development and implementation of sustainable development policies in fighting poverty and exclusion, as well as learning approaches to further develop social inclusion measures with the aim of applying them towards improving access to services, supporting integrated approaches in tackling social disadvantage and preventing early school



drop-out rates. DPADM staff and invited counterparts from the UNDP's Democratic Governance Group (DGG/UNDP) and the University of Southern California (USC) shared various findings and experiences, including the Division's work from the United Nations Public Service Award (UNPSA) winner countries. Particular focus was put on practices that further promote the achievement of MDGs and that help inform the post 2015 development agenda. The delegation expressed high interest and desire for continued cooperation with the Division.

4. Ecuador Requests for Technical Cooperation on e-Government Development

At a meeting between DPADM's IRA, Mr. Jonas Rabinovitch and Ecuador's Chief Information Officer, Mr. Christian Estay, to outline potential capacity-building activities on e-government development, both parties agreed to pursue collaboration in:

- 1) developing a normative framework for open government, interoperability and use of public software. This will include the possibility of organising regional event to propose regional normative frameworks on specific e-government aspects;
- 2) improving the ranking of Ecuador in the UN e-Government Survey, a national objective as per their the National e-Government Plan;
- 3) developing a single-window entry point for national services;
- 4) providing support to IAEN (Instituto de Altos Estudios Nacionales, Institute for High-Level National Studies) in developing specific capacities for e-government development at various levels;
- 5) providing support to the quantitative analysis of the results of the GPR (Management by Results, Gestión por Resultados) implemented by Ecuador in the last 3 years; and
- 6) organising a capacity-building workshop for high-level government officials to discuss semantic and institutional interoperability.

The IRA was on a government sponsored technical mission from 26 to 30 May 2014 in a week that saw the launch of the National e-Government Development Plan, which is closely associated with the national development agenda, the "Plan Nacional para el Buen Vivir."

DPADM will share lessons learned, exchange innovations and best practices in e-government development from more advanced countries in the region and work with The Centre for Innovation on e-Government Development in Colombia who have agreed to cooperate with Ecuador. Mr. Rabinovitch also met with the UN Country Team in Ecuador, particularly the focal point for non-resident agencies, Mr. Patricio Jarrin, to debrief them about the mission. It was agreed that a follow-through conference call to rate priorities among the planned activities will be scheduled.

5. 9th Jeju Forum

On 29 May 2014, UNPOG organised a special session on "E-Government for the Future We Want: Trends of Development in Asia" at the 9th Jeju Forum. During the session, the Head of UNPOG, Mr. Jae-hong Lim made two presentations on 2012 UN E-Government Survey, with focus on new trends and emerging challenges in Asia and the Pacific region and on Korea's e-government development. The presentations were followed by a robust discussion by expert panellists on innovative measures and effective e-government and public administration policy strategies that could contribute to designing a new, peaceful and prosperous Asia, the main theme of the 9th Jeju Forum.



6. World Summit on the Information Society (WSIS) +10 High Level Event

DPADM attended the WSIS +10 High Level Event in Geneva, Switzerland from 10 to 13 June 2014 where a review of the progress made in implementing the WSIS outcomes was done. Ms. Elia Armstrong, Chief of Development Management Branch (DMB), made a policy statement on the importance of ICTs as a driver of development change, citing its interlinking into government processes and development programmes. Achievements made over the last ten years were reviewed based on the WSIS reports submitted by countries, action line facilitators and other stakeholders. Participants exchanged information and experiences with the aim of identifying propriety areas for implementation within the action lines and creating synergies among stakeholders for more effective knowledge sharing and collaboration towards implementation of WSIS at the international, regional and national levels. The outcomes of the meeting are expected to contribute to harness international expertise and experience to support deliberations on post-2015 development agenda priorities and development challenges in the 21st century.

In addition DPADM organized and facilitated meetings on the implementation of WSIS action lines C1 - The role of public governance authorities and all stakeholders in the promotion of ICTs for development, C7 - ICT Applications: E-government and C11 - International and regional cooperation, for which DESA acts as lead facilitator and participated in a number of high-level events, substantive workshops and bilateral meetings, including in a UNESCO organized panel on the importance of Internet access and ICTs in the post-2015 development agenda.

7. Joint Research Project Document on “e-Government for Women Empowerment” Finalized for Funding

The project document for a joint research project initiated by UNPOG with UNESCAP on “e-Government for Women Empowerment” was finalized and submitted on 9 June 2014 to the Republic of Korea’s Embassy in Thailand for funding approval from the Korea-ESCAP Cooperation Fund. The research will cover cases from 11 countries, examining country-specific efforts to promote greater gender mainstreaming through e-government. Policy implications and recommendations of the project are aimed for broader audiences in the region, laying grounds for UNPOG-UNESCAP cooperation in co-organizing a capacity development workshop on this topic at the forthcoming Beijing+20 World Conference in November 2014.

8. 7th European Dialogue on Internet Governance

The European Dialogue on Internet Governance (EuroDIG), one of the oldest IGF regional initiatives, organized the 7th European Dialogue on Internet Governance in Berlin, Germany from 12 to 13 June 2014. The purpose of the meeting was to discuss the risks of fragmentation of the Internet, mass online surveillance and the need to restore users trust, and foster SME growth and development in the digital economy in Europe. The IGF Secretariat was represented and contributed to discussion on strengthening the linkages between EuroDIG, the Global IGF and other participating European national IGF’s with the aim of integrating them into the global discourse. High level officials from the Government of German and other international and European representatives participated.



9. Possible Cooperation with Benin

As a follow-up to Benin's participation at the United Nations Public Service Forum held in Bahrain in June 2013, Mr. Raphael Edou, Minister for Environment, paid a courtesy call to DPADM to explore avenues of assistance in his new portfolio on 25 June 2014. He provided a brief presentation of his new functions which include climate change, reforestation and protection of natural resources and expressed his appreciation for participation at the 2013 UN Public Service Forum, where he saw the importance and potential of e-government for his country. He further sought DPADM's assistance on a needs assessment study for e-government development. DPADM briefed him on its e-government support provided to Member States and highlighted the possibilities of enhancing Benin's e-government readiness. In addition, Mr. Edou was briefed on possible support in the areas of e-participation and financial reporting which are vital in anti-corruption activities, and presented with an overview of the Division's support to Togo, covering the possibilities of soliciting citizens' assistance in gathering data for the government, including environmental data. Amb. Jean-Francis Zinsou, Permanent Representative of Benin to the United Nations reiterated the Country's request for DPADM assistance. Mr. Aquaro, OIC DPADM and Chief of eGB, Ms. Armstrong, Chief of DMB, and IRA Mr. Kerby represented the Division.

10. Meeting with the President of the Central Officials Training Institute of the Republic of Korea

On 25 June 2014, Dr. Yoo Young Je, President of the Central Officials Training Institute (COTI), Republic of Korea, led a delegation to meet ASG, Mr. Thomas Gass in New York. He informed that COTI was recently re-organised as the Republic's training institute for public officials and is engaged in institutional development and capacity-building in the public sector and that it reports to the Ministry of Security and Public Administration (MOSPA). Dr. Yoo expressed willingness to collaborate on future projects with DPADM, through the United Nations Public Administration Network's (UNPAN) Online Training Center or UNPOG, which has an established working relationship and is funded by MOSPA. Mr. Aquaro, OIC DPADM and Chief of e-GB, Ms. Armstrong, Chief of DMB provided support to Mr. Gass at this meeting.

11. 2014 International Congress of International Institute of Administrative Sciences (IIAS)

DPADM attended the 2014 International Congress of International Institute of Administrative Sciences (IIAS) from 13 to 17 June 2014 in Ifrane, Morocco. The main theme of the Congress was 'Rethinking Responsibility and Accountability of Public Administration in Times of Globalization, Decentralization and Privatization'. It was organised by the International Institute of Administrative Sciences, under the patronage of His Majesty, King Mohamed VI of Morocco, in collaboration with Al Akhawayn University, the National School of Administration from Morocco (ENA Morocco) and the Ministries of Interior and Public Service and Administration Modernisation. IRA, Mr. Alphonse Mekolo, made a presentation on "Decentralization and Innovations on Human Capital for local Development" and contributed to a workshop on 'Mediterranean and North Africa Public Administration Region' (MENAPAR). At the closing ceremony the decision was made that the forthcoming 2015 edition will take place in Rio de Janeiro, Brazil. 300 participants from 42 countries were in attendance.



12. The 2014 United Nations Public Service Forum, Day and Awards Ceremony

The 2014 United Nations Public Service Forum, Day and Awards Ceremony were held from 23 to 26 June 2014 in the city of Goyang, Republic of Korea under the theme of "Innovating Governance for Sustainable Development and Well-being of the People". It was organized by DPADM/DESA in collaboration with UN Women, and with the support of the Ministry of Security and Public Administration (MOSPA) of the Republic of Korea as the Host Government. Approximately 1,800 participants from nearly 129 United Nations Member States took part in this event to share experiences, ideas and good practices on public governance. "Hash-tags" (#UNPSA2014) reached an estimated 433 people, 7790 Facebook users and 1230 Twitter users. His Excellency, Mr. Byung-Kyu Kang, Minister of MOSPA, Republic of Korea, opened the event, followed by a message from the SG, which was conveyed by Mr. John Mary Kauzya, Branch Chief of DPADM/DESA.

a. Workshop on "Innovation and E-Government for Sustainable Development"

E-GB/DPADM in cooperation with UNPOG organized the workshop focusing on four themes: (i) "E-Government Global/Regional Trends and Emerging Issues", (ii) "Collaborative Leadership for Whole-of-Government", (iii) "Policies and Strategies for Innovative Service Delivery", and (iv) "E-Government for Sustainable Development in Small Island Developing States". The recommendations from participants highlighted the need to build a collaborative and participatory e-governance platform for sharing a common vision and values, improving connectivity, support to legal/policy/risk management frameworks, and building human resource capacity, particularly in SIDS. Other recommendations included the promotion of gamification, combining top-down and bottom-up approaches in e-government policies, public-private partnerships and co-creation with citizens and civil society in general. The participants proposed that DPADM create a network amongst the workshop participants and agreed to send regular feedback about their activities and progress on these issues. An online course on "Innovation and E-Governance for Sustainable Development" will be developed based on presentations, findings and discussions from this workshop and report made available.

b. Workshop on "Innovations in Public Accountability: The Role of Supreme Audit Institutions (SAIs) and Citizens"

DMB/DPADM, the World Bank Institute, INTOSAI and the INTOSAI Development Initiative (IDI) co-organized this workshop from 24 to 25 June 2014. Presentations were made on innovative approaches for enhancing citizen engagement with SAIs and the role of SAIs and the need for SAI capacity building on prevention of and fighting corruption in the public sector. Guidance related to the substantive discussions taking place at the workshop, published by DMB, was shared with all participants.

c. Ad hoc Expert Group Meeting and a Ministerial Round-Table

PACB/DPADM organized an ad-hoc expert group meeting and a ministerial round-table. Experts at the meeting recommended that: i) National and local level policy making aimed at achieving the MDGs, Post-2015 development agenda, resilient and sustainable development must always include risk analysis, consider disaster prevention measures, and future impact on poverty and human security, ii) Innovations in governance and public administration are critical for sustainable development and well-being of people. They should take place at all levels of governance and include institutional and



human capacity development including transformative and collaborative leadership, professionalism, ethics, integrity, transparency, accountability and control of self-interest and pro-people public service structures and behaviour. USG, Mr. Wu made the opening remarks at the Ministerial Round-Table highlighting that effective governance and public administration are important enablers for addressing global challenges and achieving development goals and that public service is at the forefront of this. UNWOMEN and MOSPA organized two workshops.

Recommendations and conclusions from the discussion during the four days culminated in a Final Communique which highlighted (i) the importance of innovations in governance and public administration, encompassing institutional and human capacity development, transformative and collaborative leadership, professionalism, ethics, integrity, transparency and accountability, as critical for sustainable development and the well-being of people; (ii) the need for a collaborative and participatory e-governance platform, leadership and open government and capacity-building activities specific to Small Island Developing States (SIDS), (iii) the need for strengthening the capabilities of Supreme Audit Institutions (SAIs); and (iv) the need to ensure that gender is mainstreamed across all goals related to services in the sustainable development goals and the post-2015 development agenda. USG, Mr. Wu opened the UNPSA Ceremony on 26 June 2014, where 19 institutions from 14 countries received awards for excellence in public service delivery in five categories showing examples of Innovation and people-centred approaches to public service and contributing to progress towards addressing the MDGs.

c. Bilateral Meetings at the Sidelines

DPADM conducted a series of bilateral meetings with Member States representatives and key partner institutions at the sidelines where the Governments of East Timor, Fiji, Malaysia, Oman, Samoa, Sao Tome and Principe and Sri Lanka expressed interest for support and cooperation in capacity-building activities for e-government development, specifically in strengthening connections between sustainable approaches and e-government. The Division also met key institutions such as the Caribbean Centre for Development Administration (CARICAD), World e-Government Organization of Cities and Local Governments (WeGo), ITU and the Centre for Innovations in Public Administration located in Brazil. UNPOG helped organize the meetings and participated in them. This practice demonstrated an important lesson in connecting our normative, analytical and technical cooperation roles: the organization of systematic meetings to strengthen partnerships for capacity building with member states and key partners while organizing and attending key recurrent UN events.

d. DPADM Organizes Study Visit of the Republic of Korea for Oman Delegation

Upon the request of the Government of Oman, UNPOG arranged a study visit for a delegation of 13 government officials, led by Deputy CEO of Information Technology Authority from the Information Technology Authority and the Ministries of Manpower and Health from 23-25 June 2014. The delegation visited various government organizations of the Republic of Korea to learn about best practices in e-government development. Specific areas of interest were the national government portal, e-manpower, e-health, and the IT sector development. They also visited the Health Insurance Review and Assessment Service under the Ministry of Health and Welfare, Korea Employment Information Service under the Ministry of Employment and Labour, the Ministry of Security and Public Administration and the National IT Industry Promotion Agency. The delegation was in Seoul primarily to attend the UNPSA Day and Forum and the workshops organized by EGB and UNPOG



For more details on the 2014 United Nations Public Service Forum, Day and Awards Ceremony, please see:

<http://www.unpan.org/DPADM/UNPSDayAwards/UNPublicServiceAwards/tabid/1522/1%20language/en-US/Default.aspx>

13. US State Department's International Visitor Leadership Program

A delegation in the United States as part of the US State Department's International Visitor Leadership Program, composed of representatives from the Government and Civil Society of the Republic of Korea made a courtesy call to the Chief of DMB on 30 June 2014. She briefed the Korean delegation on the work of DESA and, in particular, the mandate of the DPADM. Given the interest in civil society involvement by the delegation, she elaborated on the work of Development Management Branch (DMB). After her presentation, the participants asked questions regarding how DPADM/DESA provides advisory services to different countries, considering their economic development, geography, history and culture. The participants were also interested in e-government, cyber-crimes and citizens engagement. The delegation is in the United States from 23 June to 11 July 2014.

14. Launch of Online Training Course on Citizen Engagement and Preventing Corruption

The DPADM launched a new online training course on Citizen Engagement and Preventing Corruption on 2 July 2014. The course, aimed at staff of anti-corruption agencies, explains the main concepts and relationship between citizens engagement and anti-corruption. At a practical level, it exposes learners to examples of information, consultation and public participation initiatives that have been used in anti-corruption strategies and demonstrates how the methodology of a citizen engagement strategy would be applied to achieve anti-corruption objectives. The course complements the online Corruption Prevention course that was launched earlier this year.

More details can be found at:

<http://www.unpan.org/ELearning/OnlineTrainingCentre/tabid/1456/language/en-US/Default.aspx>