



UN Public Administration Programme

Division for Public Administration and Development Management (DPADM)
UN Department of Economic and Social Affairs (UNDESA)



Review of the United Nations Programme on Public Administration

10th Session of the United Nations Committee of Experts on Public Administration

Haiyan Qian
Director

Division for Public Administration and Development Management
Department of Economic and Social Affairs, United Nations

United Nations Headquarters, New York, 4-8 April 2011





Mission of DPADM

- To promote effective, efficient, accountable, participatory and transparent public administration for the attainment of internationally agreed development goals, including those contained in the United Nations Millennium Declaration and in the outcomes of the major United Nations conferences.



Mandate, Demand and Capacity

- **Our Mandate**
 - General Assembly
 - Economic and Social Council
 - Major UN conferences
- **The Demand**
 - Emerging Issues
- **Our Capacity**
 - Niche and Challenges
- **Our Focus Areas**
 - Institution and Human Resource Management
 - E-Government Development
 - Development Management and Citizen Engagement



Core functions of DPADM

- **Advocacy and Normative Support**
- **Research and Analysis**
- **Knowledge Sharing and Training**
- **Advisory Services in the Field**



Results Achieved in 2010

■ Advocacy and Normative Support

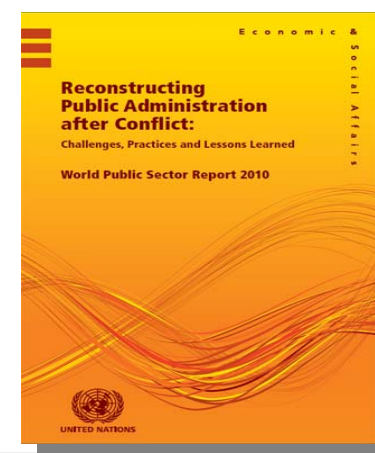
- At least [4 references/recommendations](#) were contained in resolutions of intergovernmental bodies in 2010
- The [outcome document for the MDG Summit*](#), which was adopted by the General Assembly on 22 September 2010, called for the need to “support more modern ICT applications and greatly increase connectivity, access and investment in innovation and development and the effective use of innovative ICT applications and [e-governance tools](#)”.
- The Division continues its work in facilitating the implementation of the Tunis Agenda for the World Summit on the Information Society (WSIS), particularly on e-government, Internet governance and enhanced cooperation on public policy issues pertaining to the Internet

*A/65/L.1 - Follow-up to the outcome of the Millennium Summit



Results Achieved in 2010

- **Research and Analysis**
 - Two publications were completed and disseminated in 2010:
 - **UN E-Government Survey 2010**
 - **World Public Sector Report 2010**
 - Reconstructing Public Administration after Conflict: Challenges, Practices and Lessons Learned
 - The UN E-Government Survey 2010 was the 4th most downloaded publication, out of more than 100 major publications in UNDESA





Results Achieved in 2010

- **Knowledge Sharing and Training**
 - **Knowledge sharing and training activities continued to be expedited through**
 - DPADM's website
 - United Nations Public Administration Network (UNPAN)
 - UNPAN online learning centre
 - Training workshops
 - **DPADM's website is ranked 2nd among the 11 Divisional and UNDESA websites, with a 4 per cent increase in visitors in 2010 from 2009**
 - **Nominations for the United Nations Public Service Awards increased by 28 per cent in 2010 and the highest number of awards were conferred since the start of the programme in 2003.**



Results Achieved in 2010

- **Advisory Services at the Field Level**
 - Capacity building workshops were organized in Africa, Asia and Europe, with themes encompassing citizen engagement, developing standards of education and training in public administration, developing human resources, ministerial leadership, and promoting innovation in public service delivery.
 - In 2010, the Division undertook a total of 30 advisory missions in 25 countries in the following regions: Africa, Asia, the Americas, and Europe, to support governments in implementing their strategies and assisting in capacity development in the areas of institution and human resource development, e-government development, development management and citizen engagement.



Affiliate Organizations of DPADM



- **United Nations Project Office on Governance**



- **Secretariat of the Internet Governance Forum**



- **Global Centre for ICT in Parliament**



- **Secretariat of the Global Alliance for ICT and Development**



United Nations Public Administration Country Studies (UNPACS)

- A briefing was presented to you at the 9th Session of CEPA in 2010, on the Division's plan to develop the:

United Nations Public Administration Countries Studies (UNPACS)*



*It was referred as the Public Administration Knowledge Space (PAKS) in April 2010



Development of UNPACS

- UNPACS is envisioned as a comprehensive, up-to-date and readily accessible online knowledge-base in public administration
- UNPACS will help governments in making evidenced-based decisions by providing country data and global views on conventional and emerging topics related to public administration on all 192 Member States of the United Nations

UNPACS
United Nations Public Administration Country Studies
In the service of Internationally Agreed Development Goals (IADGs), including the Millennium Development Goals (MDGs)

Home Countries Themes Contributors UNPAN

Enter Keywords Advanced Search

Italy

Government

Type	Population, total	GDP growth (annual %)	Public Administration
Republic	60,221,211 2009	-5.0% 2009	Civil Servant
President	Gioro NAPOLITANO ...	GNI per capita (current US\$)	14.37% (2008)
Prime Minister	Silvio BERLUSCONI ...	35083 2009	Retirement Age for Public Servants Male
Constitution	Passed 11 December ...	Unemployment, total (% of total labor force)	60 years old ...
Legal System	Based on civil ...	6.6% 2008	Retirement Age for Public Servants Female
Administrative Division	15 regions ...		60 years old ...
Government Agencies	3 Agencies...		Government Expenditure

Visit a Country Page

Italy

General Profiles

- Agriculture Profiles (FAO)
- Country Profiles (World Bank)
- Country Information (IMF)
- Humanitarian Situation Reports (ReliefWeb)
- Industrial Profiles (UNIDO)
- Labour Statistics (ILO)
- UN Data (UNDESA)
- Demographic & Health Surveys (DHS)
- Directory of Development
- Organizations Donor Activities (AIDA)
- Global Clearinghouse
- Earth Trends (WRI)

Institution and Human Resources Management

- Laws and Regulations
 - Italy: Code of Conduct of Civil Servants
- Policies and Strategies
 - Italy: Public Sector Reform Strategy
- Related Agencies
 - Italy: Full List of Government Agencies
- Analytical Reports
- Case Studies
- Subject Matter Specialists
- Toolkits

Electronic and Mobile Government

- Laws and Regulations
 - Italy: Electronic Transaction Act
- Policies and Strategies
 - Italy: ICT Policy
- Statistical Data and Surveys
 - Italy: Survey on Electronic Government
- Related Agencies
- Analytical Reports
- Case Studies
- Subject Matter Specialists
- Toolkits

Development Management and Citizen Engagement

- Laws and Regulations
 - Italy: Constitution 1958
- Policies and Strategies
 - Italy: Policy on Development Management
- Related Agencies
 - Italy: Economic and Social Council
- Analytical Reports
- Case Studies
- Subject Matter Specialists
- Toolkits

Open Government Data

- Laws and Regulations
 - Italy: Freedom of Information Act
- Policies and Strategies
 - Italy: Social Media Strategy
- Related Agencies
 - Italy: Data Protection Agency
- Analytical Reports
- Case Studies
- Subject Matter Specialists
- Toolkits

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United Nations Public Administration Country Studies (UNPACS)

- The technical platform is almost finalized at this stage
- Content development
 - Content is categorized by countries and regions, and by themes with relevant linkages to the mandate of DPADM and specific goals of the MDGs.

UNPACS
United Nations Public Administration Country Studies
In the service of Internationally Agreed Development Goals (IADGs), including the Millennium Development Goals (MDGs)

Home Countries Themes Contributors UNPAN Enter Keywords Advanced Search

Institution and Human Resources Management

Institutions are incapable of accomplishing anything positive if they are not manned by capable people. This truism underscores the importance of human resource management and development in public administration. Public sector human resources capacity is a key precondition for the achievement of national development objectives as well as the International Development Agenda including the Millennium Development Goals. [MORE](#)

Your Selection

Sub-Themes: Codes of Conduct Policy Strategy Legislation

Sub-Themes

- Codes of Conduct
- Public Sector Reform

Information Resources

- Analytical Reports
- Case Studies
- Statistical Data
- Toolkits
- Subject Matter Specialists

Related Tags

accessibility analytics article blog bookmarks catalogue cloud course delicious developer education eduparc explore highered itunes jan marketing network onlinemarketing people policy

Highlights

Guidance Toolkit on Public Administration Post-Conflict Reconstruction

Moldova: Code of Conduct of Civil Servants
Post Date: Nov 29 2010 Viewed Count: 4 Comment Count: 0
Moldova's Code of Conduct of Public Official, Nr. 25 from 22.02.2008 was published on 11.04.2008 and effective from: 01.01.2009. It has 5 main principles that the public servant is supposed to adhere to, which are: a) legality; b) impartiality; c) independence; d) professionalism; e) loyalty. The Code clearly spells out each of the above mentioned values in details.
Theme(s): Institution and Human Resources Management
Document Category: Codes of Conduct
Contributed By: UN-DPADM

Philippines: Code of Conduct and Ethical Standards
Post Date: Nov 29 2010 Viewed Count: 4 Comment Count: 0
The Philippines Code of Conduct and Ethical Standards for Public Officials establishes a set of rules governing public employees including those governing the provision of incentives and rewards for exemplary service and enumerating prohibited acts and penalties for violations.
Theme(s): Institution and Human Resources Management
Region Country: Asia
Document Category: Codes of Conduct
Contributed By: UN-DPADM

Civil Service Law - Republica Dominicana - Ley No. 41-08 de Función Pública y...
Post Date: Nov 29 2010 Viewed Count: 0 Comment Count: 0
Ley No. 41-08 de Función Pública y crea la Secretaría de Estado de Administración Pública.
Theme(s): Institution and Human Resources Management
Region Country: Dominican Republic
Document Category: Codes of Conduct
Contributed By: UN-DPADM

2629 Records
First 1 2 3 4 5 6 7 8 9 10 ... Last 1

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United Nations Public Administration Country Studies (UNPACS)

▪ Content Development

First phase of UNPACS will include the following sub-themes:

- Codes of Conduct
- Government Agencies for all 192 Member States of the UN
- Profiles of Chief Information Offices (CIOs) or equivalents
- E-Government Policies and Strategies
- Constitutional rights related with citizens engagement in public affairs
- Economic and Social Councils
- Freedom of Information Acts
- Data Protection Acts
- Agency responsible for openness, privacy and security

- **More information will be provided by the Chiefs of Branches and the UNPAN Management Unit**



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Review of the United Nations Programme on Public Administration

Public Administration Capacity Branch (PACB)

John-Mary Kauzya
Chief, PACB
DPADM/UNDESA





PACB - UNPACS Themes

1: Codes of Conducts and other legal frames governing the conduct of Public Servants

Underlying rationale for the work on Codes of conduct:

- **There is anecdotal evidence that ethics and professionalism in the Public Service in many countries needs improvement. One way of approaching the problem is to put in place institutional mechanisms to guide the conduct of Public Servants.**
- **Many institutional mechanism in the Public Service are archaic and are rarely referred to in promoting professional and ethical behavior of public servants.**
- **Programs of public service reform included design of codes of conduct.**
- **The UNPACS provides a forum for sharing knowledge and experiences in this area.**

2: A synopsis of Government Agencies



PACB : Findings o codes of conduct

The analysis is yet to be completed but so far the following have been observed from the data gathered:

- **Some countries have put in place codes of conduct for their public servants**
- **Some are still relying on archaic legal provisions (standing orders etc)**
- **We have not yet got data on some countries**
- **In some countries the control of behaviour of Public Servants is supplemented by the fact that some public servants are also governed by the codes of conduct of the professions they belong to (medical, engineering, accountants, teachers, etc)**
- **There are indications that promoting and strengthening professionalism needs to be part of capacity building efforts for the Public service**



PACB – Countries where we have not yet obtained data

- **From Africa:** Algeria, Angola, Burkina Faso, Burundi, Cape Verde, Central African Republic, Chad, Comoros, Congo (Democratic Republic of), Congo (Republic of), Cote d'Ivoire, Djibouti, Egypt, Equatorial Guinea, Ethiopia, Gabon, Guinea (Republic of), Guinea-Bissau, Liberia, Libyan Arab Jamahiriya, Mali, Mauritania, Mozambique, Niger (Republic of), Rwanda, Senegal, Swaziland, Togo, Tunisia, Zimbabwe
- **From Americas:** Bahamas, Belize, Chile, Cuba, Grenada, Haiti, Jamaica, Saint Kitts and Nevis, Saint Lucia, Saint Vincent and the Grenadines, Suriname, Uruguay
- **From Asia:** Brunei Darussalam, Cambodia, Indonesia, Iran (Islamic Republic of), Korea (Democratic Peoples Republic of), Lao People's Democratic Republic, Malaysia, Mongolia, Myanmar, Nepal, Singapore, Timor Leste, Viet Nam
- **From Europe:** Liechtenstein, Monaco, San Marino, Romania
- **From Oceania:** Kiribati, Marshall Islands, Micronesia, Palau, Samoa, Solomon Islands, Tonga, Tuvalu



Conclusion: Initiatives on Capacity building for professionalism in the public service

DPADM/PACB has already started supporting Africa's public service to develop its capacity for ethics and professionalism to improve management of human resources and the delivery of services.

The work of building the PACS on codes of conduct and other legal frameworks governing the conduct of public service will go hand in hand with the work of supporting countries to develop capacities for professionalism in the Public Service. There have been request for countries in Latin America and countries of Eastern and Central Europe.



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Review of the United Nations Programme on Public Administration

E-Government Branch (eGB)

Vincenzo Aquaro
Chief, eGB
DPADM/UNDESA





eGB - UNPACS Themes

- National strategies and policies on e-government and ICT-led development
- Legal and regulatory framework
- Chief Information Officers (CIOs) or equivalent - Institutional Framework

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Home Countries Themes Contributors UNPAN

Select Language

Enter Keywords Advanced Search

Electronic and Mobile Government

E-government, the application of Information and Communication Technologies (ICTs) within and by the public sector, provides government, the citizen and business with a set of tools that can potentially transform the way in which interactions take place, services are delivered, and public administration reform and good governance goals are met. The strategic use of ICTs in government can result in a more inclusive, effective, efficient, transparent and accountable public administration, which will be key to improved economic development and competitiveness. [» MORE](#)

Your Selection

Sub-Themes: E-Government Policies and Strategies
Policy Strategy Legislation

Sub-Themes

- Chief Information Offices (CIOs) or equivalents
- E-Government Policies and Strategies

Information Resources

- Analytical Reports
- Case Studies
- Statistical Data
- Toolkits
- Subject Matter Specialists

Related Tags

accessibility analytics article blog bookmarks catalogue cloud course delicious developer education eduguru explore iTunes jan learn list marketing mobile network online onlinemarketing options people policy

Highlights

Measurement and Evaluation Tool for E-Government Readiness (METER)

Access to Global Information: Case in Bangladesh
Post Date: Nov 29 2010 Viewed Count: 0 Comment Count: 0
This paper reviews the papers on issues related to digital divide that are affecting many citizen in developing countries, especially in Bangladesh, and the factors that alienate people from enjoying the benefits of ICTs. The paper contains recommendations of possible strategies that can be implemented in developing countries to reverse the widening gap of digital divide.
Theme(s): Electronic and Mobile Government
Region/Country: Bangladesh
Document Category: Policy and Strategy Document
Contributed By: UN-DESA

Action Plan 2006-2010
Post Date: Nov 29 2010 Viewed Count: 0 Comment Count: 0
The Information Society Strategy 2006-2010 is complemented by the annexed Action Plan 2006-2010, adopted along with the Strategy by the High Planning Council in July 2006. The Plan covers the activities and the projects that will be put into practice during the implementation period of the Strategy in order to achieve the envisaged strategic targets and objectives.
Theme(s): Electronic and Mobile Government
Region/Country: Turkey
Document Category: Policy and Strategy Document
Contributed By: UNPAN

Afghanistan: Draft Information and Communication Technologies (Policy Paper)....
Post Date: Nov 29 2010 Viewed Count: 0 Comment Count: 0
This document is a draft of an ICT policy paper, and it presents the policy guidelines and describes critical areas for the development of the ICT sector in Afghanistan, recognizing its critical importance.
Theme(s): Electronic and Mobile Government
Region/Country: Afghanistan
Document Category: Policy and Strategy Document
Contributed By: UN-DESA

629 Records
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Visit a Country Page
Please select a country

Around the Web

Electronic and Mobile Government

Dale W. Lewis Ask Congress to protect funding for the Electronic Government Fund #savethedata <http://rt.co/jGcQLO8o> via @sunfoundation
9 minutes ago · reply · retweet · favorite

Markus Schenk RT @fabassoft_egov: From E-Government to Cloud-Government <http://jht.ly/jN7Wt> #egov #cloud
6 minutes ago · reply · retweet · favorite

bsdpunk Ask Congress to protect funding for the Electronic Government Fund #savethedata <http://rt.co/jGcQLO8o>
6 minutes ago · reply · retweet · favorite

twitter Join the conversation

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eGB – National Strategies and Policies

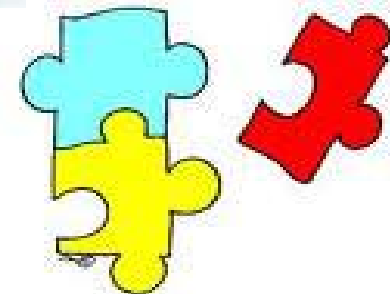
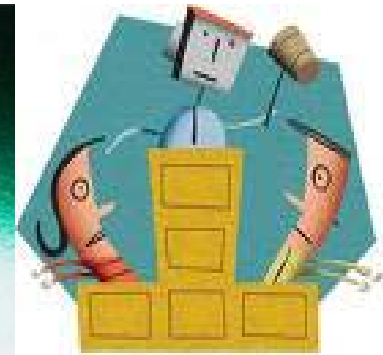
- **Collection of existing national strategies and policies on e-Government**
- **Content Analysis, including trends, features and key substance**
- **Preparation of Specific Products, such as Guidelines, Toolkits and other Capacity Development Tools**





eGB – Legal and Regulatory Framework

- **Collection of Legal Documentation on e-government in UN Member States**
- **Availability of sample legislation indexed by subject area**
- **Analysis of key features and provision of tools for guidance and capacity development**





eGB – Building CIOs Partnership

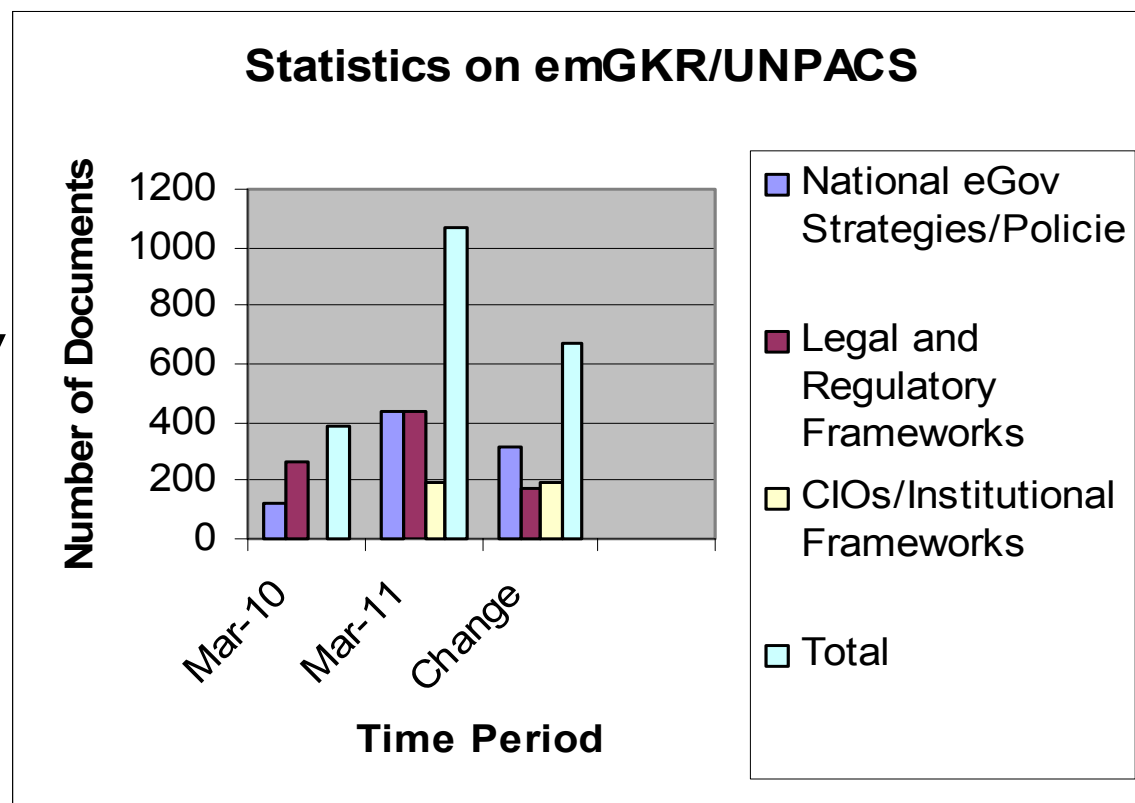
- Database of CIO Profiles (finalized)
- Providing and analyzing the national institutional frameworks under which CIOs operate
- Working with CIOs to improve U.N. products, i.e. e-Government Survey
- Establishing an informal network of CIOs and Regional Forums, backed by existing institutions





eGB – Current Achievement and Results

- **439 documents on e-government strategies and policies**
- **433 legal and regulatory documents.**
- **192 Member States covered with all existing CIOs profiles**





eGB - Statistical Data

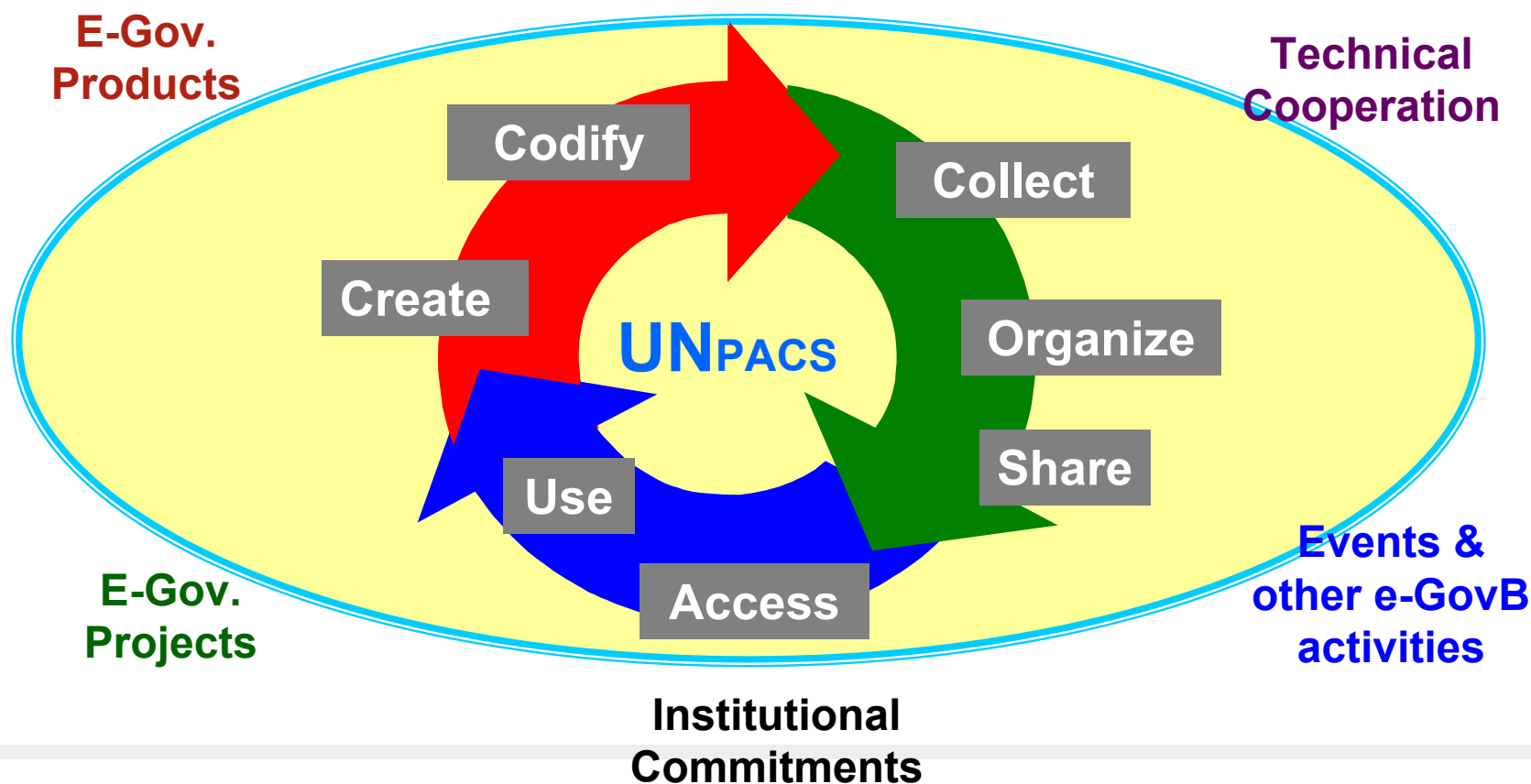
(breakdown)

TO BE PROVIDED



eGB- Knowledge Value-Added Chain

Sources: field, research, partners, focal points,





eGB – Moving Forward

- **Building opportunities for linking U.N. Normative Framework, Analytical Products and Capacity Development Goals through enhanced e-Government Development**
- **Pursuing concrete operational implications at policy-making and policy implementation level**
- **Networking for Impact and Results, in line with our mandates**





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UN Department of Economic and Social Affairs (UNDESA)



Review of the United Nations Programme on Public Administration

Development Management Branch (DMB)

Roberto Villarreal
Chief, DMB
DPADM/UNDESA





DMB FOCUS: PARTICIPATORY APPROACHES TO DEVELOPMENT MANAGEMENT

■ RATIONALE

- **Development management is becoming increasingly complex**
 - Diversification of capital investment, privatization, foreign investment
 - Social, economic and regional inequality
 - Evolving correlations between growth, jobs creation, personal income distribution and poverty
 - Trends in education and politico-economic participation
 - Values, culture, information, globalization
 - Political pluralism
 - Etc.
- **Governments tend to open in different ways for participation of non-government actors in a variety of aspects and matters of development management**
 - Evolving institutions for public administration
 - Consideration of participatory approaches
 - principles, norms, instruments, procedures, enforcement and evaluation means



DMB FOCUS: PARTICIPATORY APPROACHES TO DEVELOPMENT MANAGEMENT

■ UNPACS: REPOSITORY OF GLOBAL INFORMATION

- **STRUCTURAL ELEMENTS FOR PARTICIPATORY GOVERNANCE**
 - Constitutions
 - Fundamental rights and obligations
 - Participatory Governance Institutions
 - Economic and Social Councils
 - Local Development Institutions
 - Public Accountability Institutions
 - Executive Branch Institutions
 - Supreme Auditing Institutions
 - Ombudsman Institutions
 - Social accountability
- **GENERAL BACKGROUND INFORMATION AND TOOLS**
 - Publications
 - Analytical documents, substantive meeting reports, discussion papers
 - Tools
 - Methodologies, guidelines, ICT-based platforms

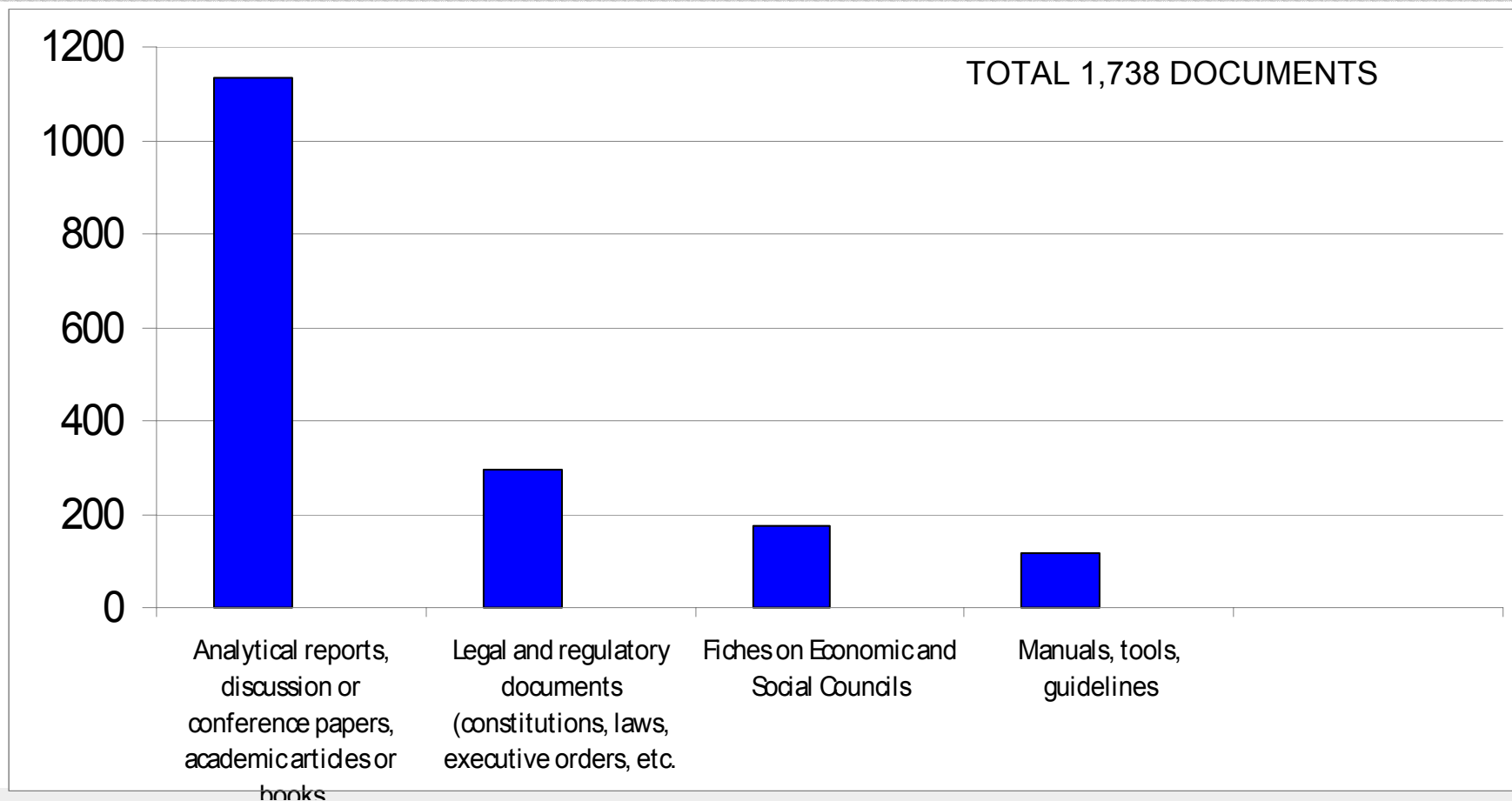


■ DMB: ANALYTICAL, CAPACITY BUILDING AND NORMATIVE WORK

- **Analytical papers**
 - Rights-based approaches to participation-engagement and accountability
- **Expert Group Meetings and major publications**
 - Engagement of citizens and their organizations to improve the delivery of public services, enhance accountability and prevent corruption
- **Capacity building workshops and online training courses**
 - Participatory approaches to strengthen accountability in public services
 - Participatory approaches to prevent corruption
- **Technical assistance and cooperation projects**
 - Capacity building of participatory institutions for development management in Africa: Economic and Social Councils
 - Capacity building in governments and civil society in Africa to apply participatory approaches in public service delivery for the MDGs
- **Guidelines**
 - Citizens engagement
 - Institution building for participatory governance

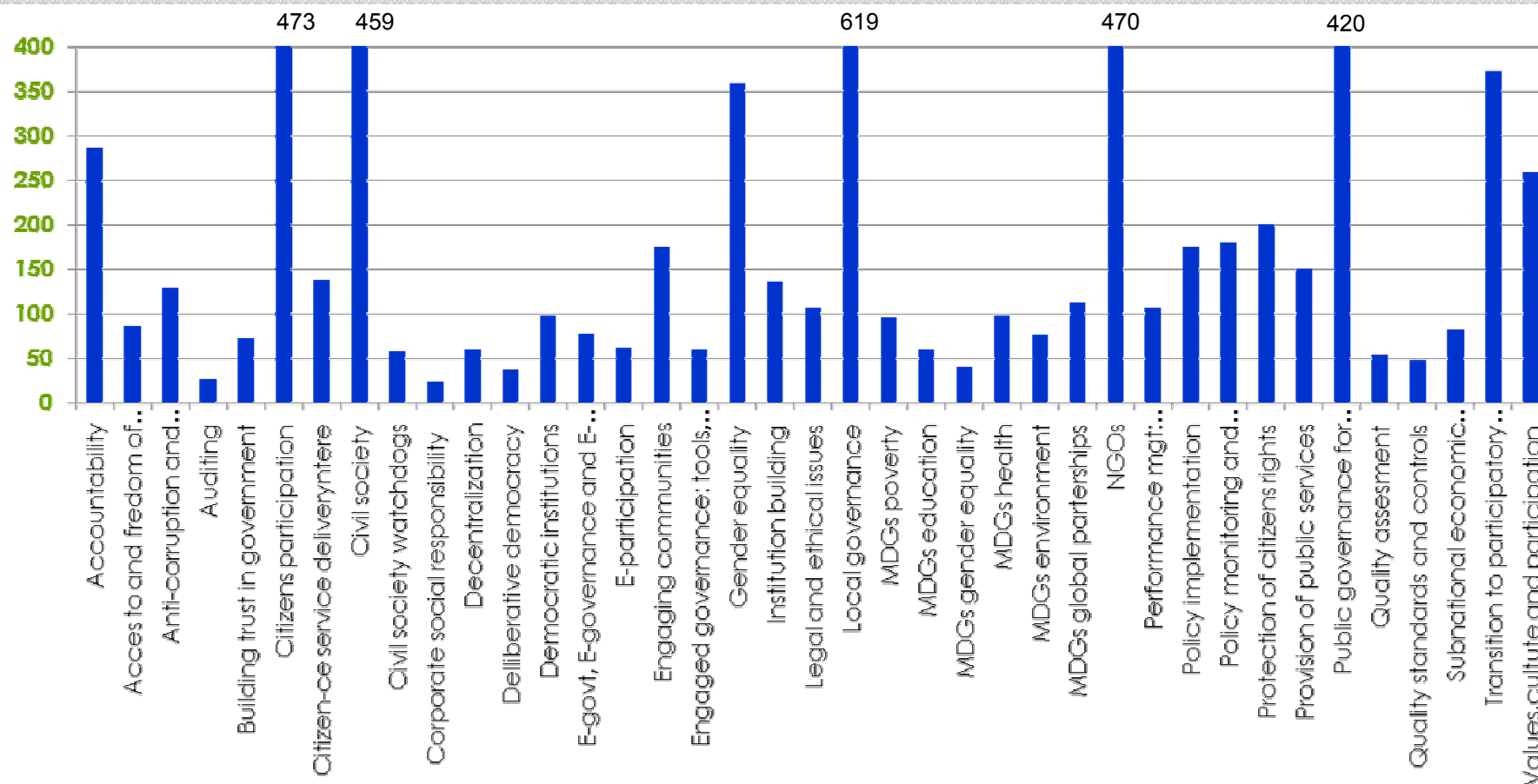


SOME STATISTICS: DOCUMENTS CONTRIBUTED BY DMB TO UNPACS



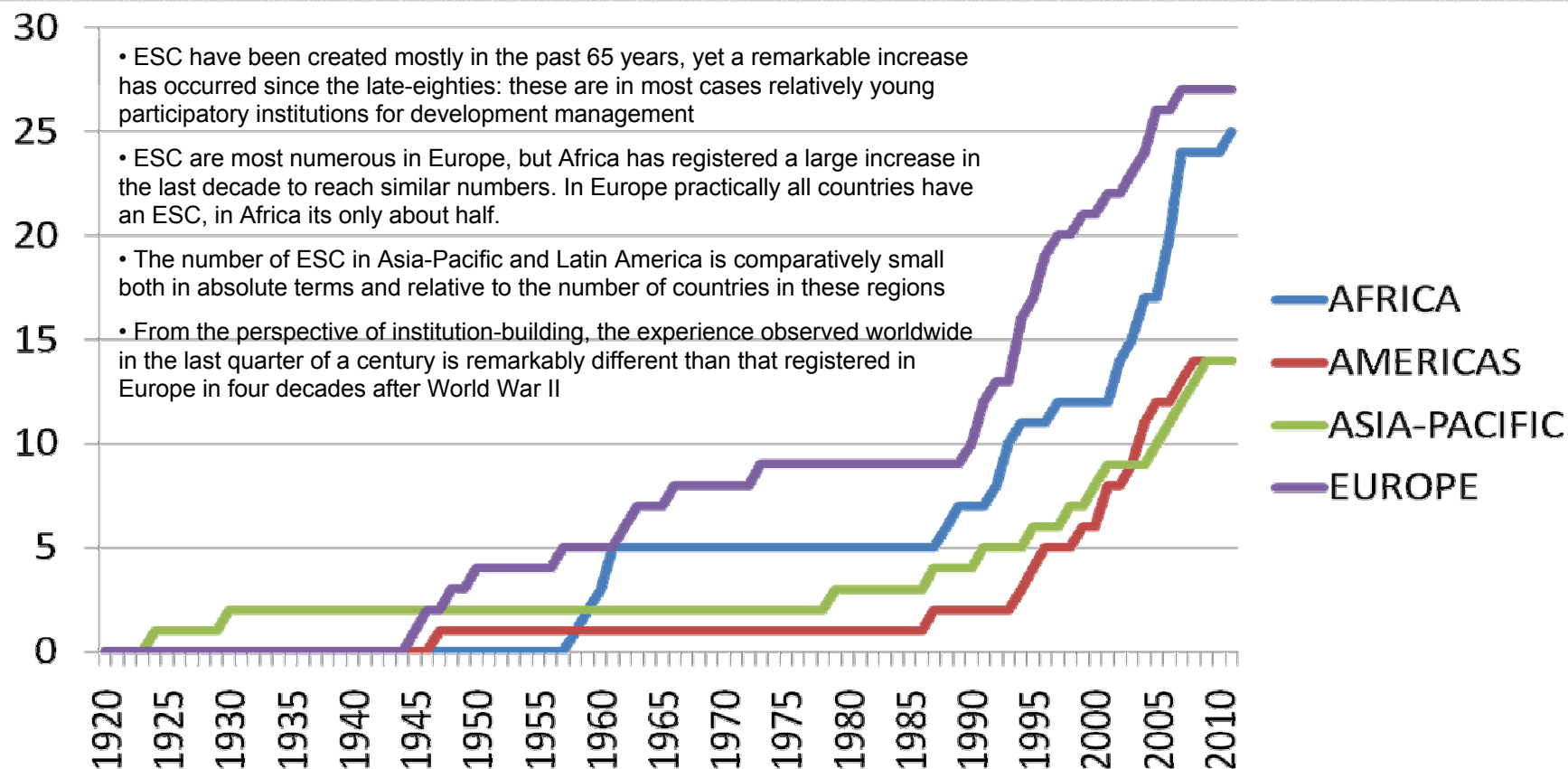


SOME STATISTICS: DMB CONTRIBUTIONS OF ANALYTICAL DOCUMENTS, BY THEME





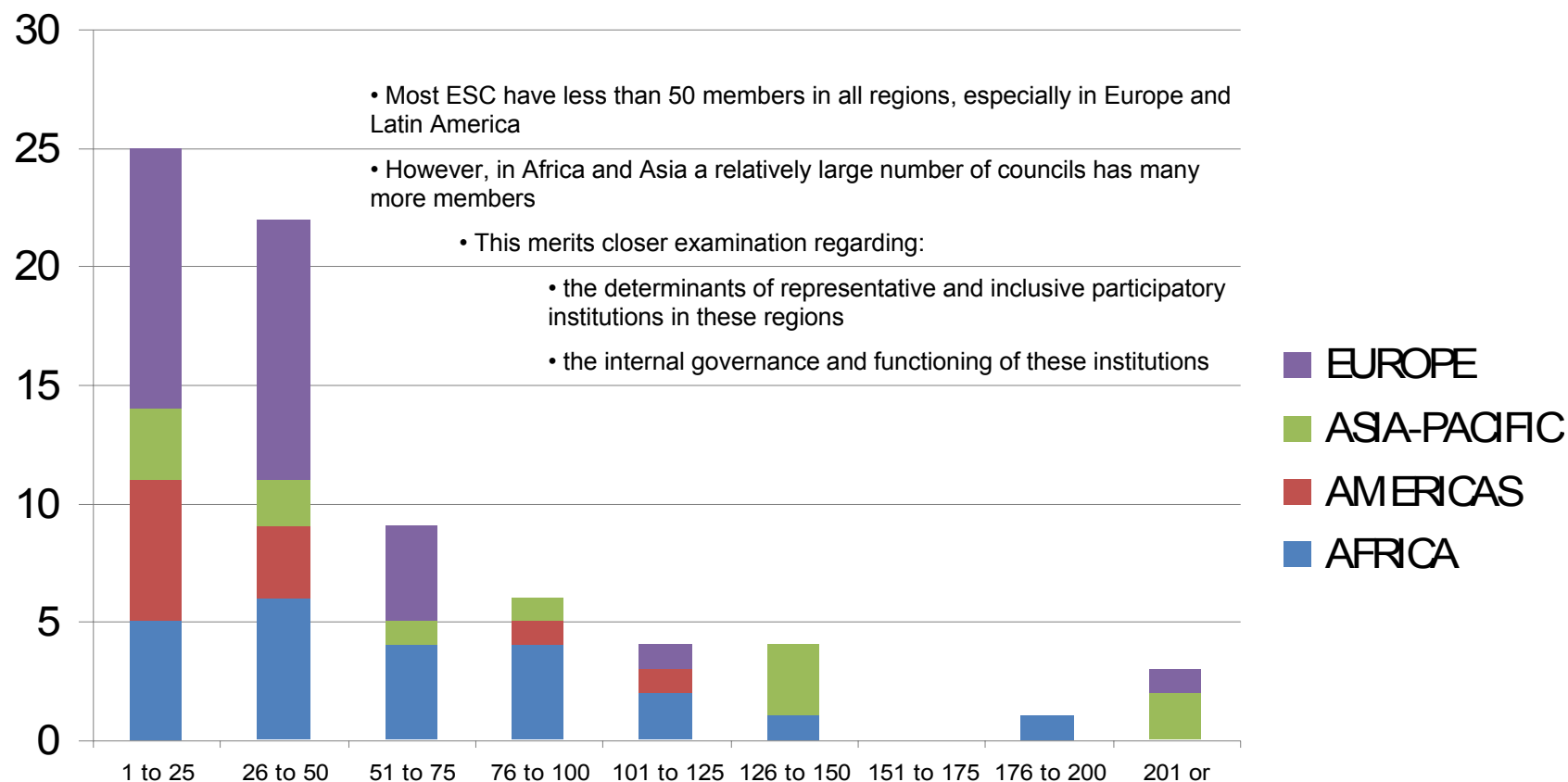
EXAMPLE OF FINDINGS: NUMBER OF ESC IN DIFFERENT REGIONS, 1920-2011



SOURCE: DMB calculations, based on UNPACS, Fiches on ESC contributed by AICESIS.



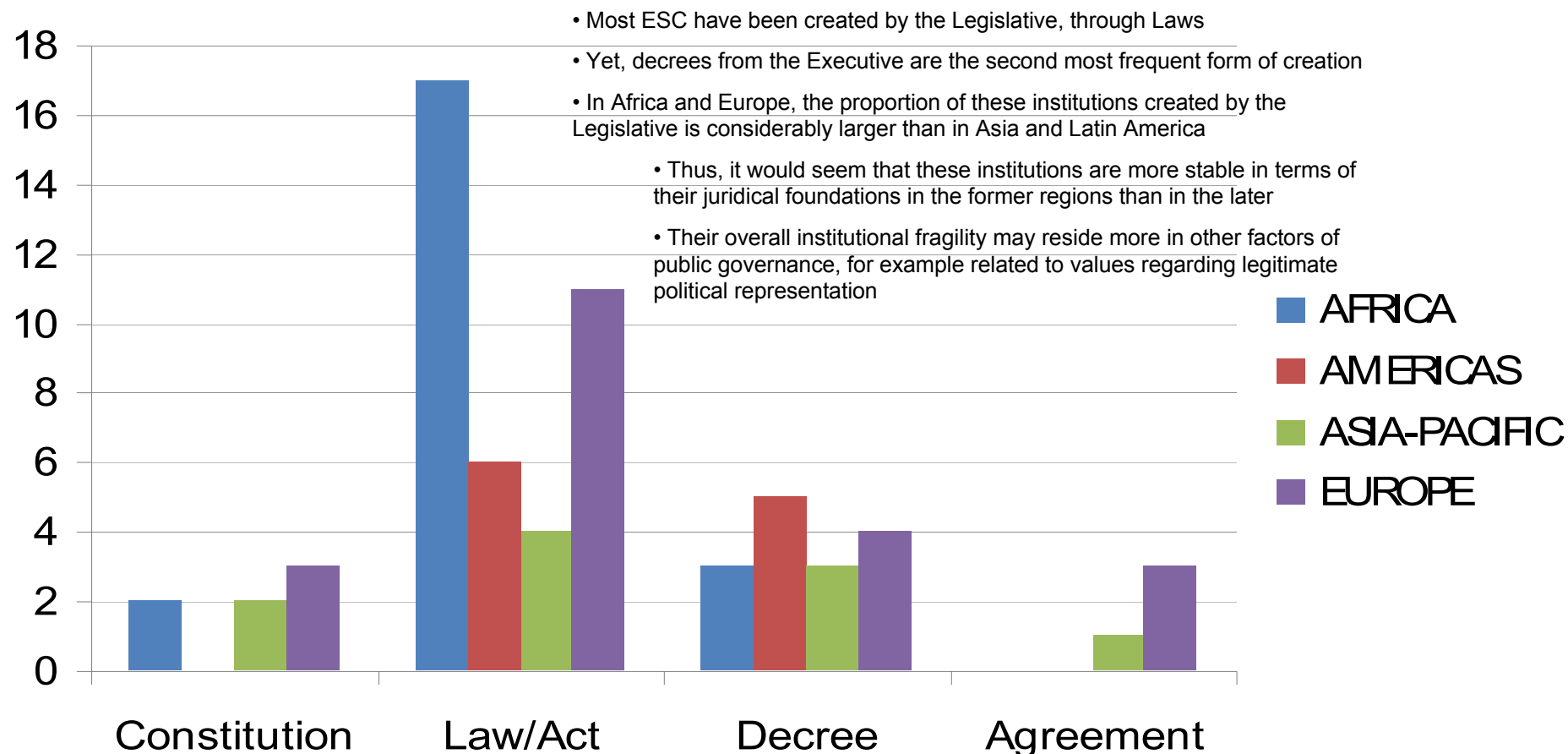
EXAMPLE OF FINDINGS: ESC BY NUMBER OF MEMBERS, 2010



SOURCE: DMB calculations, based on UNPACS, Fiches on ESC contributed by AICESIS.



EXAMPLE OF FINDINGS: ESC BY ORIGINATING LEGAL INSTRUMENT, 2010



SOURCE: DMB calculations, based on UNPACS, Fiches on ESC contributed by AICESIS.



Review of the United Nations Programme on Public Administration

UNPAN Management Unit (UMU)

Deniz Susar
Governance and Public Administration Officer, UMU
DPADM/UNDESA

OPEN GOVERNMENT DATA





OGD International Conferences

2010 was a big year for Open Government Data (OGD).

In 2010, DPADM was invited to attend two important events:



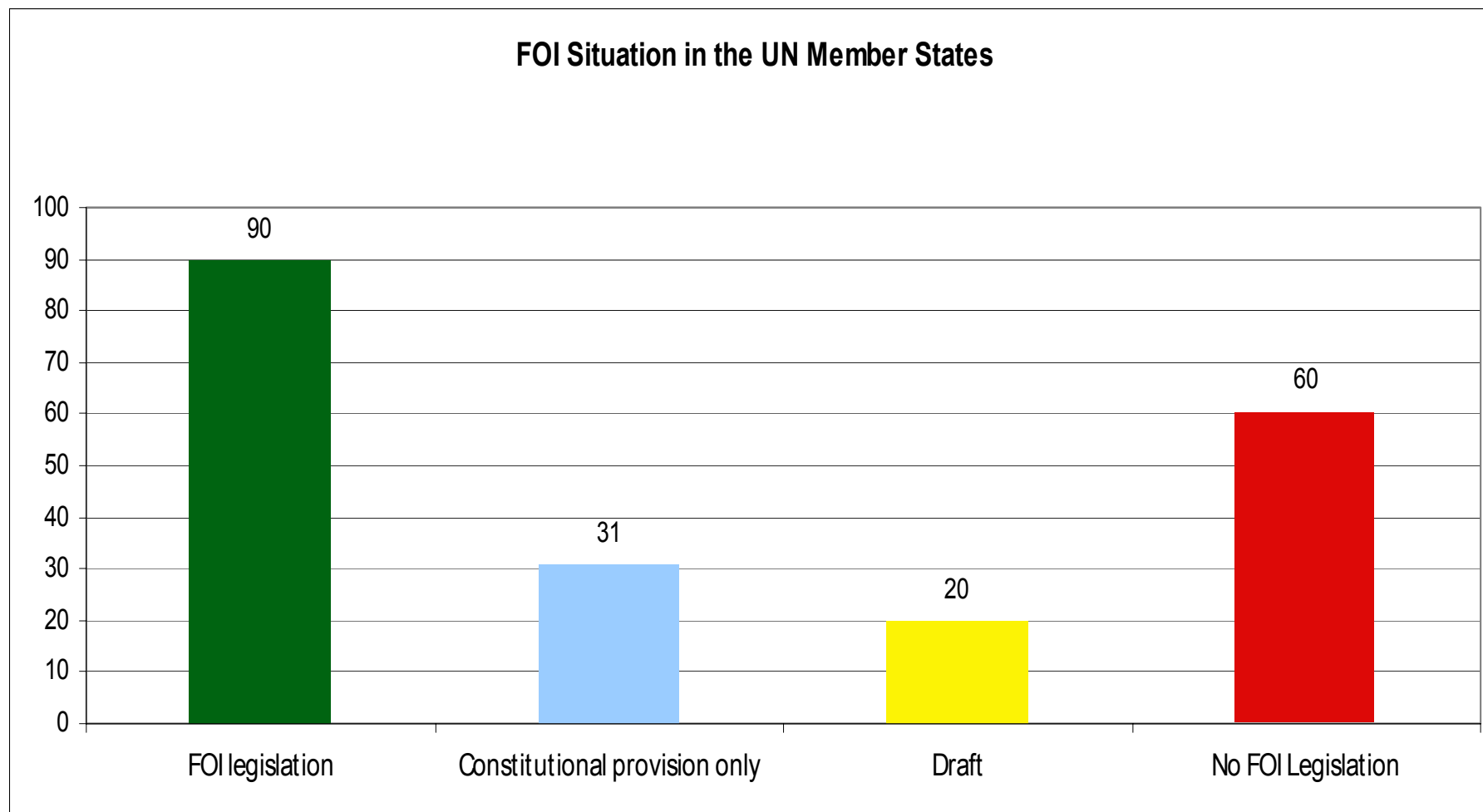
- First International Conference on Open Government Data in Washington D.C., USA (15 -17 November 2010)



- Open Government Data Camp 2010, in London, UK (18-19 November 2010)

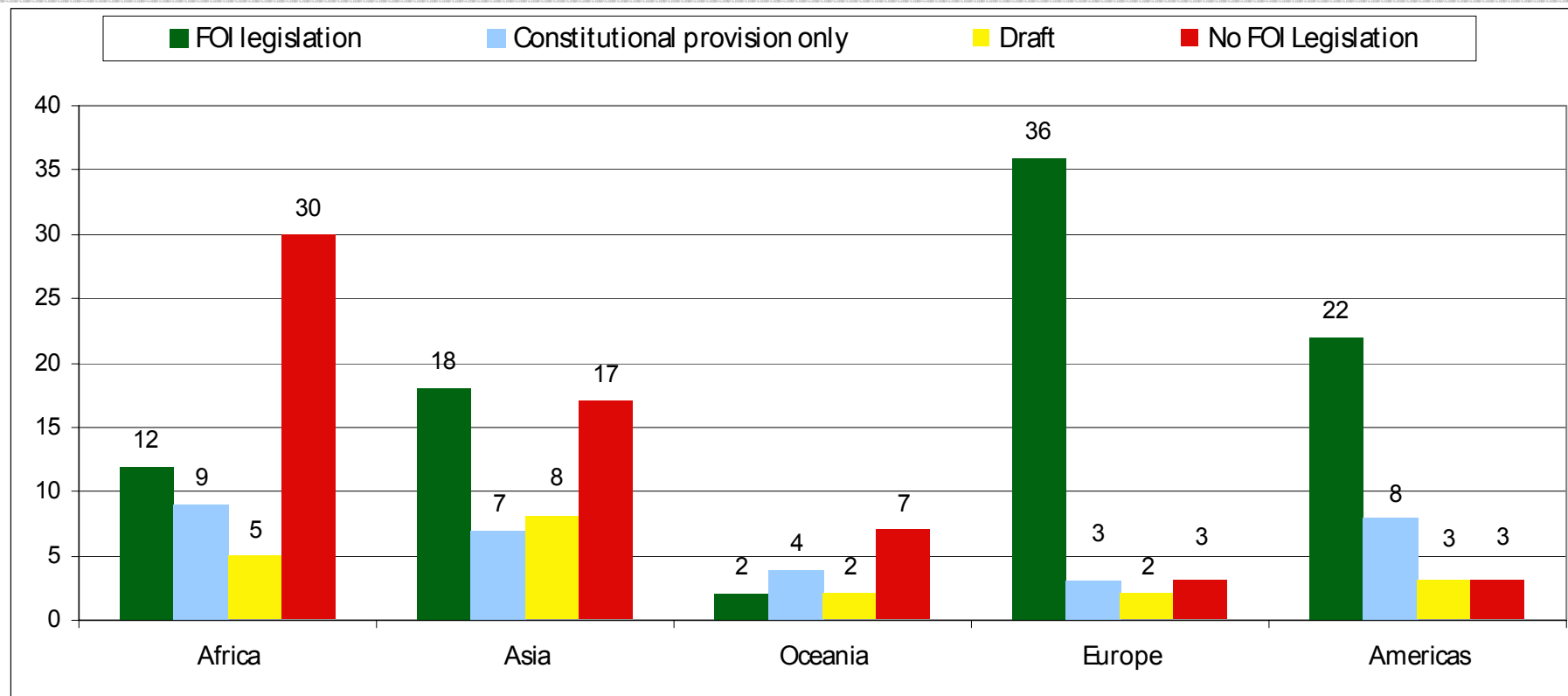


FOI Situation in the UN Member States





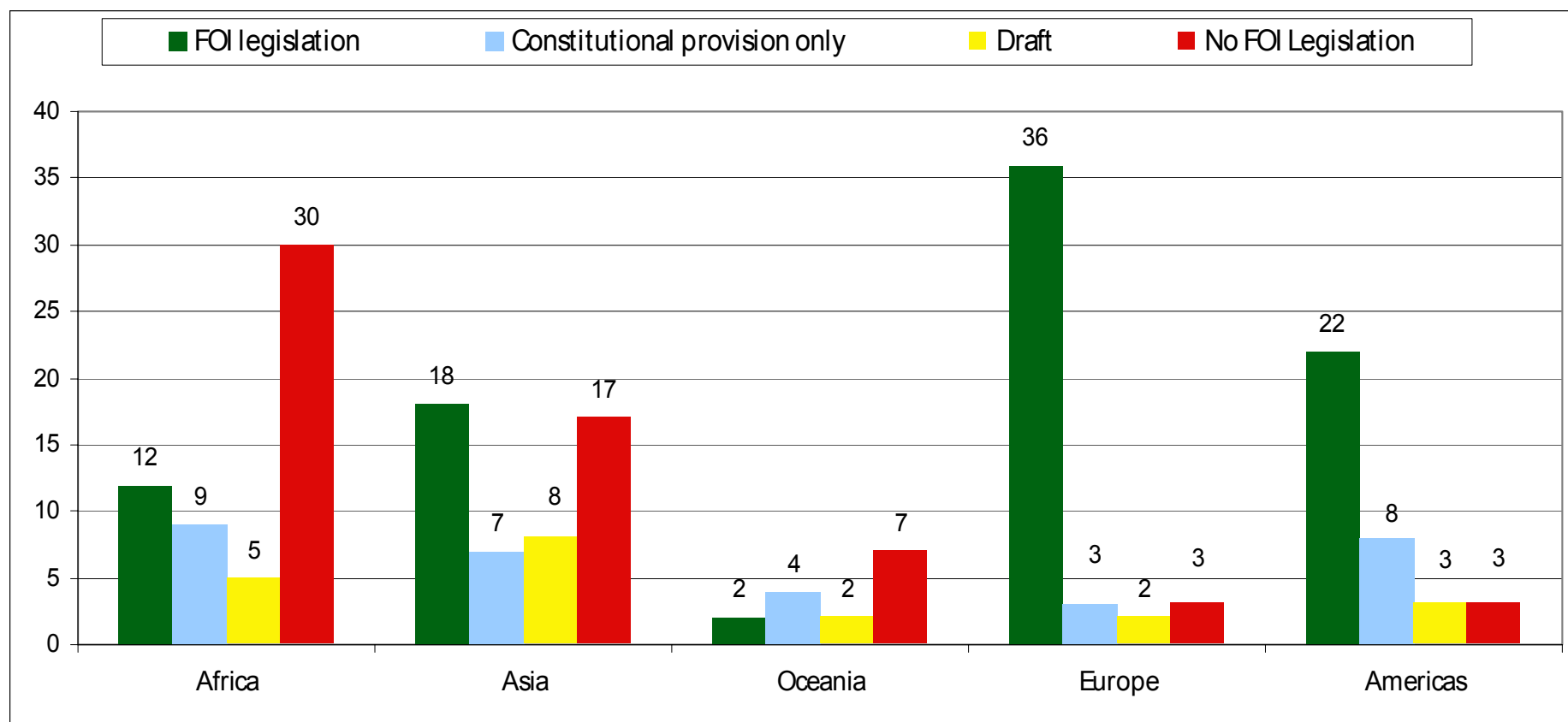
FOI in UN Member States – By Region



UN Member States in Africa, Asia and Oceania lack behind in terms of implementation of FOI legislations

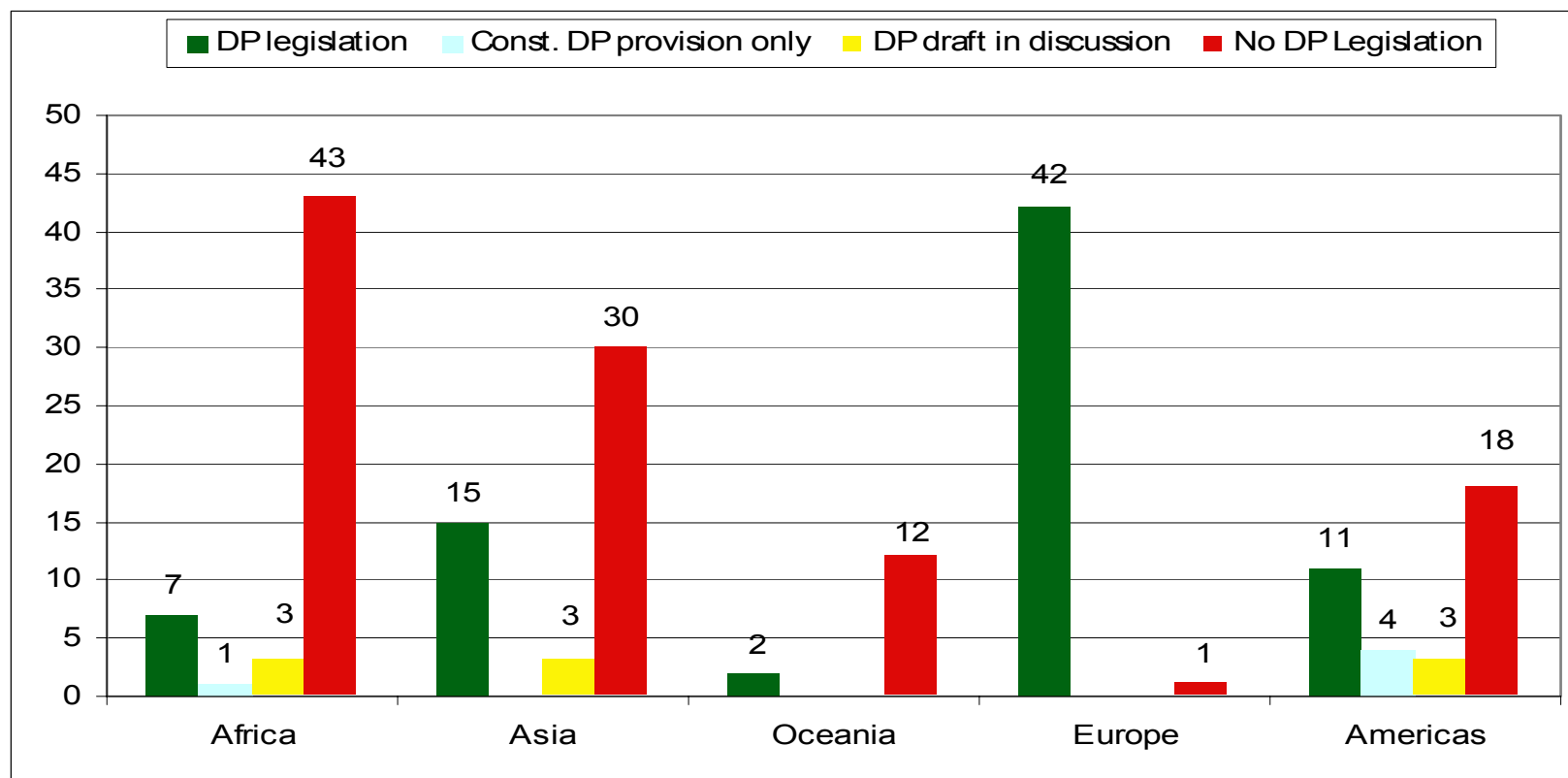


DP Legislation in UN Member States





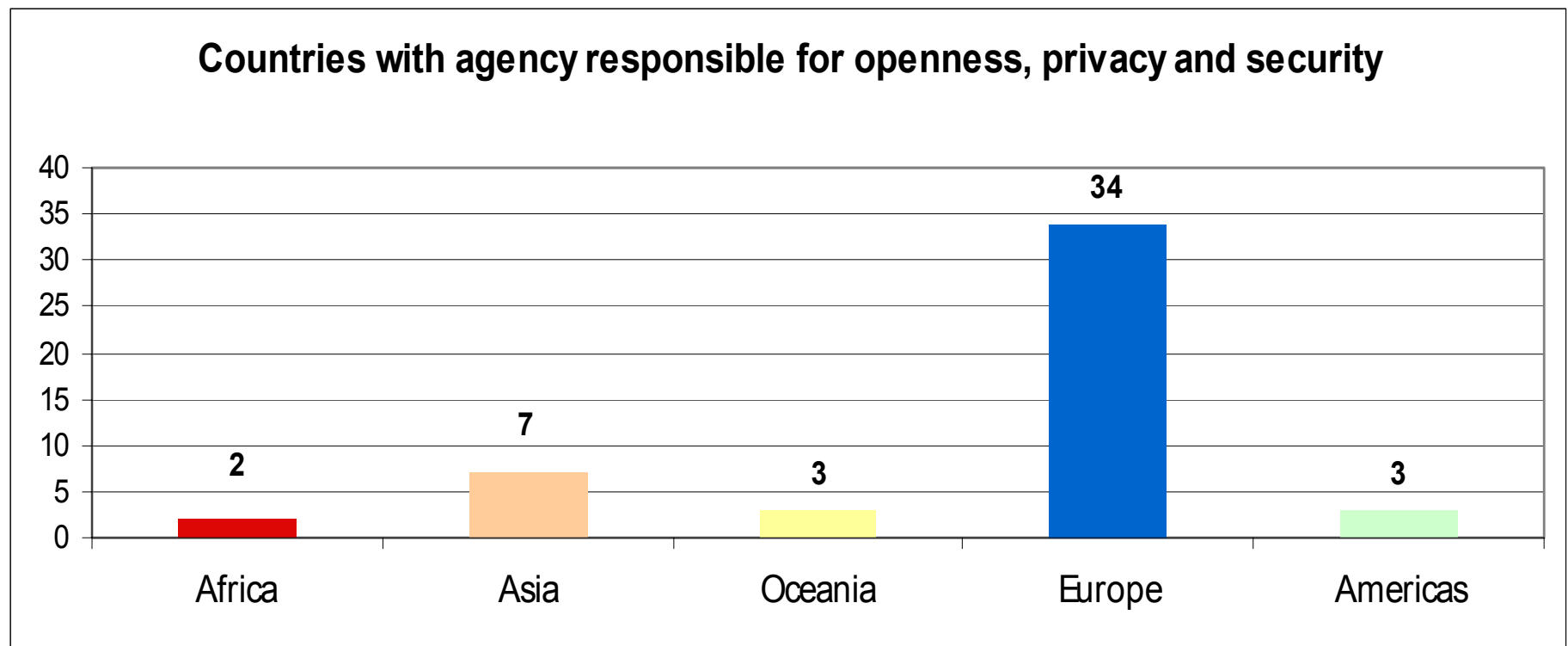
DP in UN Member States – By Region



UN Member States in Africa, Asia, Oceania as well as Americas require assistance in the implementation of data protection legislations



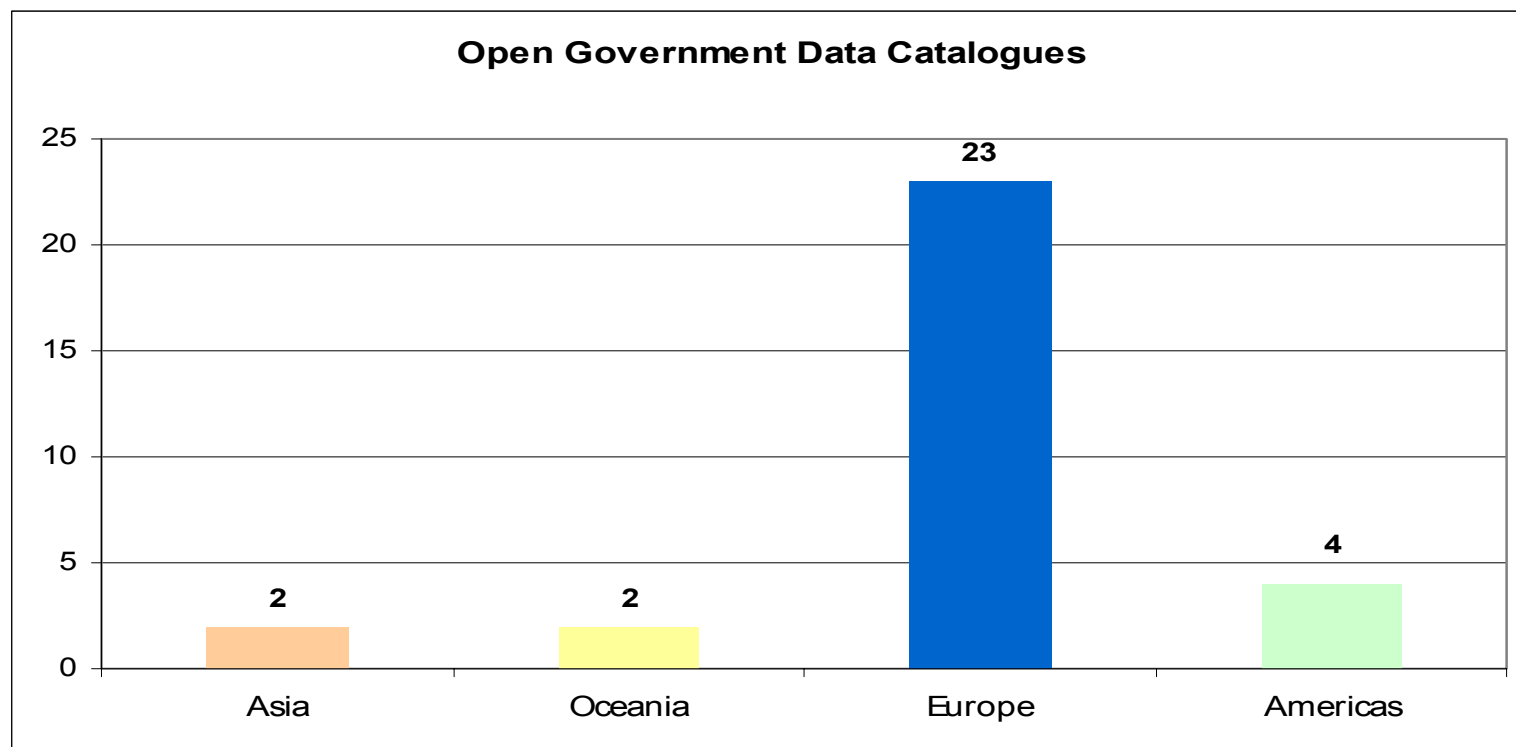
Agency responsible for OGD & Privacy





OGD - Catalogues

31 UN Member States provide government data in a comprehensive way through Open Government Data Catalogues. The existence of OGD Catalogues still needs to be verified in 161 UN Member States.





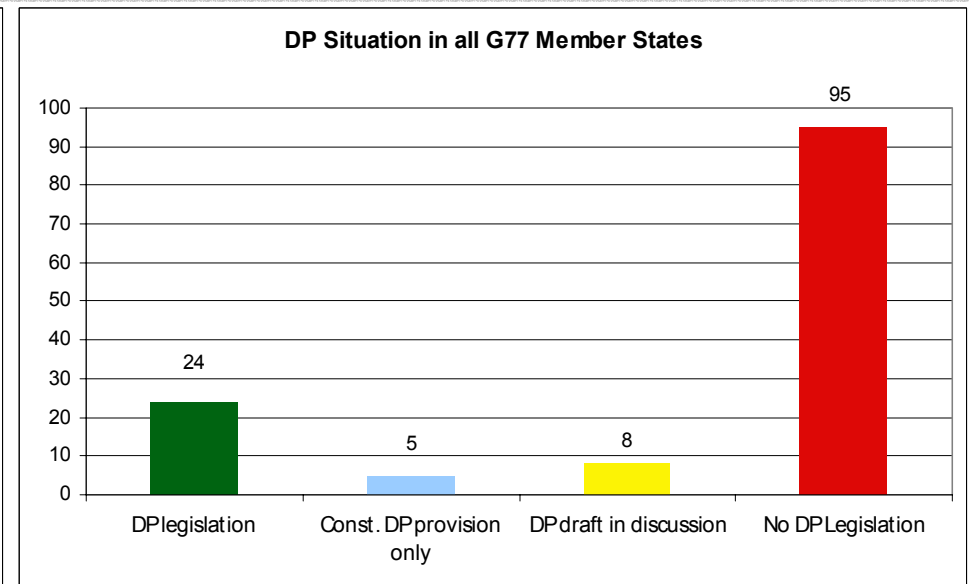
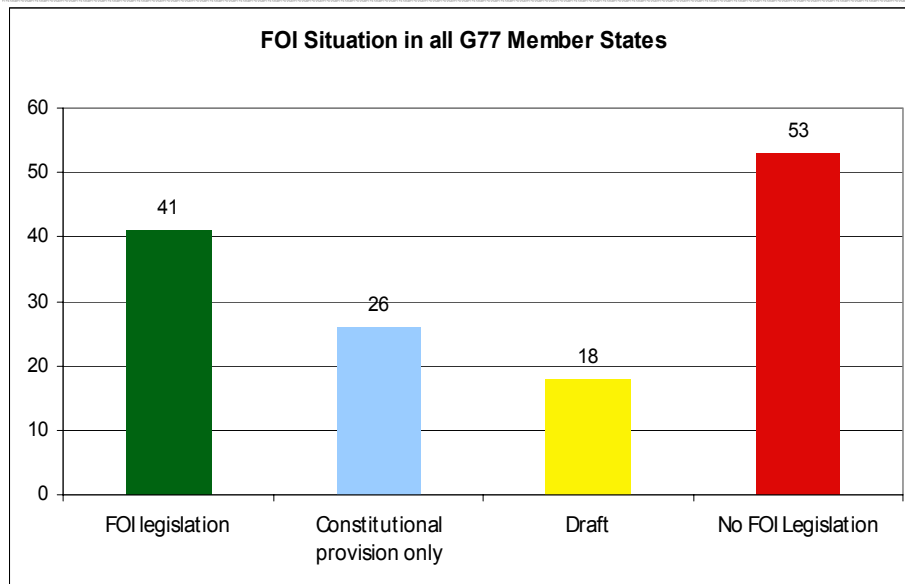
OGD - Legislation

- The following UN Member States are discussing/drafting legislation on Open Government Data:

Austria
Finland
Norway
United States of America



Situation in the G77



- Currently, 67 of the 131 G-77 countries have some form of Freedom of Information legislation;
- 29 of the 131 G-77 Member States have enacted some sort of legislation that protects personal and corporate data from governmental intrusion or infringement.
- Four G-77 Member States, **Brazil, Chile, People's Republic of China** and **Uruguay** provide government data in a comprehensive way through Open Government Data Catalogues.

Citizens monitor data streams



WHERE DOES MY MONEY GO?

Showing you where your taxes get spent

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My Daily Bread

Move the slider to your annual income and discover how your tax money is spent in daily figures.

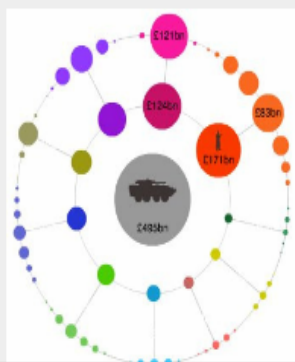
Select Your Income: £10000



Your Daily Spend »

UK Spending Data

View and understand where UK taxpayers' money is spent. Explore and discover stories behind the figures.



News

Open Spending Meeting Minutes 2011-02-10

Moving to Mongo: Where Does My Money Go's new back-end

Finally Some Answers on Where My Money Goes

How to find *the money* in COINS linked data

Where Does My Money Go? Phase 2: A Review, And Some Next Steps

In at the deep end: how to get started with COINS Linked Data

Twitter

Reading: The Budget 2011 and data #journalism <http://bit.ly/hIOzQF> >> lots of hints and tips for finding data #opendata 10:29:11 AM March 28, 2011 from TweetDeck

Reading: Watch Out For The Cuts - Chart Yours Online <http://bit.ly/frks3I> >> A list of UK sites tracking the cuts #opendata 10:27:26 AM March 28, 2011 from TweetDeck

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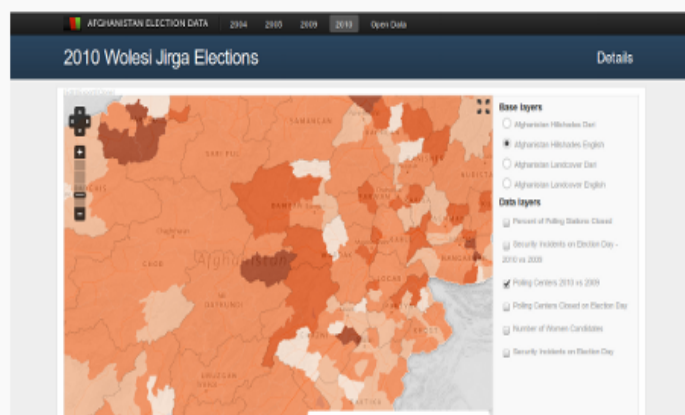
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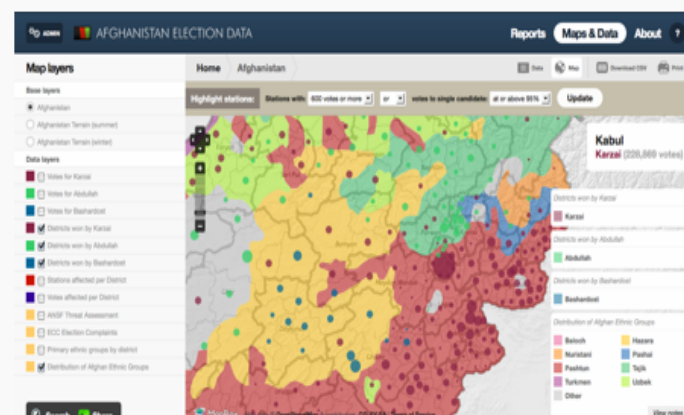


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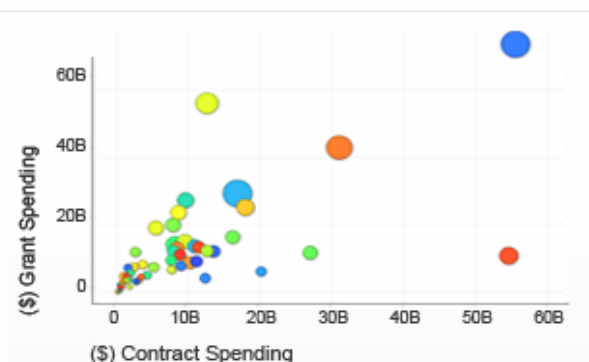
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