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Department of Economic and Social Affairs

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DESA's work on the WSIS follow-up

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United Nations

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DESA's role in the implementation of and follow-up to WSIS

Serves as one of the Facilitators to implement Plan of Action Lines:

Action Line 1: The Role of Public Governance Authorities and All Stakeholders in the Promotion of ICTs for Development

Action Line 7: ICT Applications – eGovernment

Action Line 11: International and Regional Cooperation



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Networking for Knowledge-sharing & Cooperation

- UNPAN (C-1/7-eGov/11)
- IGF (C-1/11)
- GAID (C-1/7eGov/11)
- Global Centre for ICT in Parliament (C-1/11)



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Advocacy through Stakeholder Dialogues

- ☐ WSIS Stakeholder Consultative Meetings:
 - 2006
 - 2007
 - 2008
 - 2009
 - 2010
- ☐ GAID Global Forum
- ☐ Internet Governance Forum
- ☐ World eParliament Conference/Annual Parliamentary Forum



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Research and Analysis



[UN E-Government Survey](#)



[World e-Parliament Report](#)



[Knowledge Base on e-Government Practices](#)



[Knowledge Base on ICT Solutions for e-Government](#)



Advice and Training

- Provide advisory services at national and local levels on:
 - ICT-supported public service development
 - E-strategy development
- Provide **free** online training courses on e-government, knowledge management in government.
For the past four years (2006-2009)
 - 5,706 registered the courses
 - 1,370 completed courses
 - 80% from developing countries



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For information:

www.unpan.org/wsis

www.intgovforum.org

www.un-gaid.org/

www.ictparliament.org/