



UN Public Administration Programme

Division for Public Administration and Development Management (DPADM)
UN Department of Economic and Social Affairs (UNDESA)



UNDESA/DPADM: Way Forward

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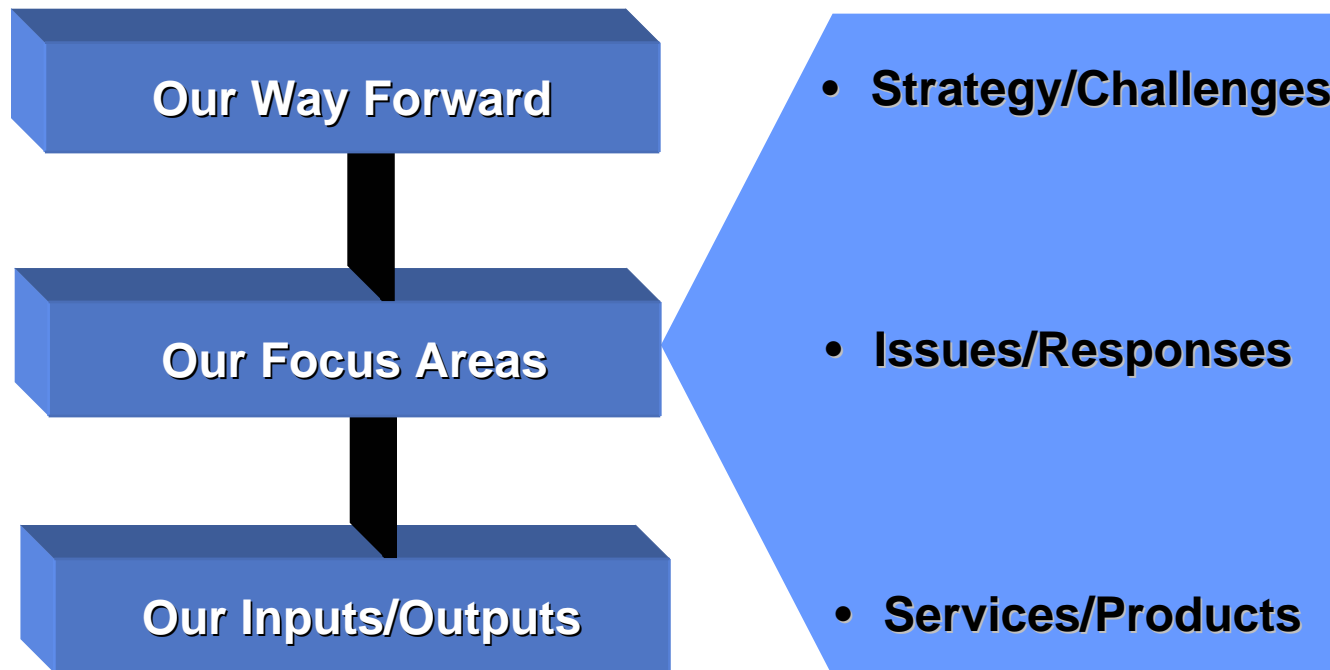
Department of Economic and Social Affairs

United Nations

20 February 2010



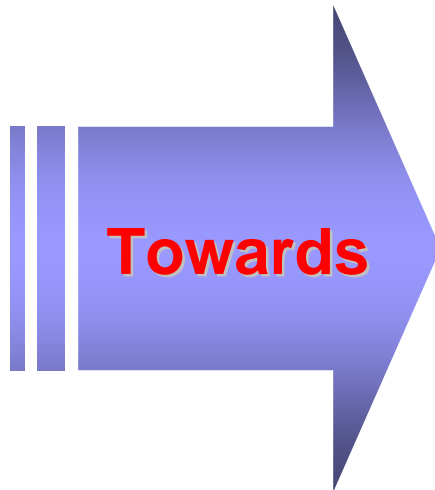
Overview





Our Way Forward

Our Strategy



Clear on mandate, demand and capacity
Focused
Result-oriented
Connected work process
Integrated service/products
Knowledge-based

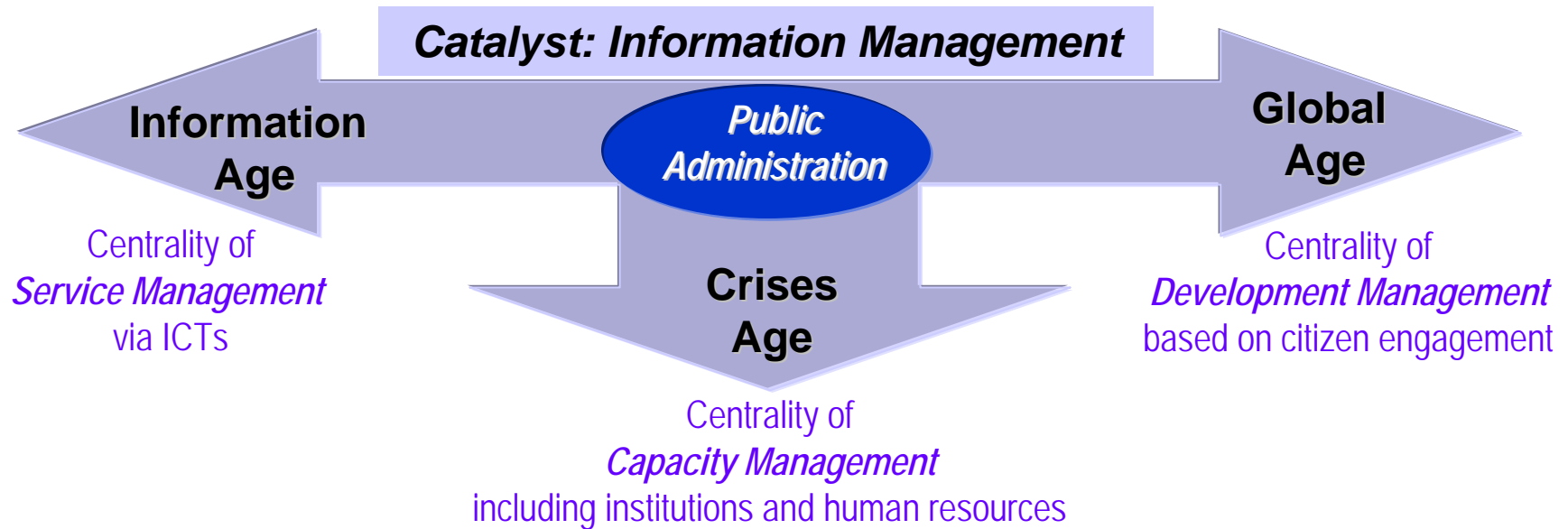
Our Challenges

- Producing value-added products & services which can make impact on development at regional, national and local levels
- Optimizing our limited resources and capacities for quality work
- Balancing between innovation and complying with bureaucratic rules
- Mainstreaming PA into the UN deliberations at highest level



Our Focus Areas

New Issues & New Responses



Theme 1

Micro-level / Front end

How ICTs can become effective enabler for PSD?

Theme 2

Meso-level / Back end

How can public institutions/civil servants be capable enough to support better PSD ?

Theme 3

Macro-level / Context

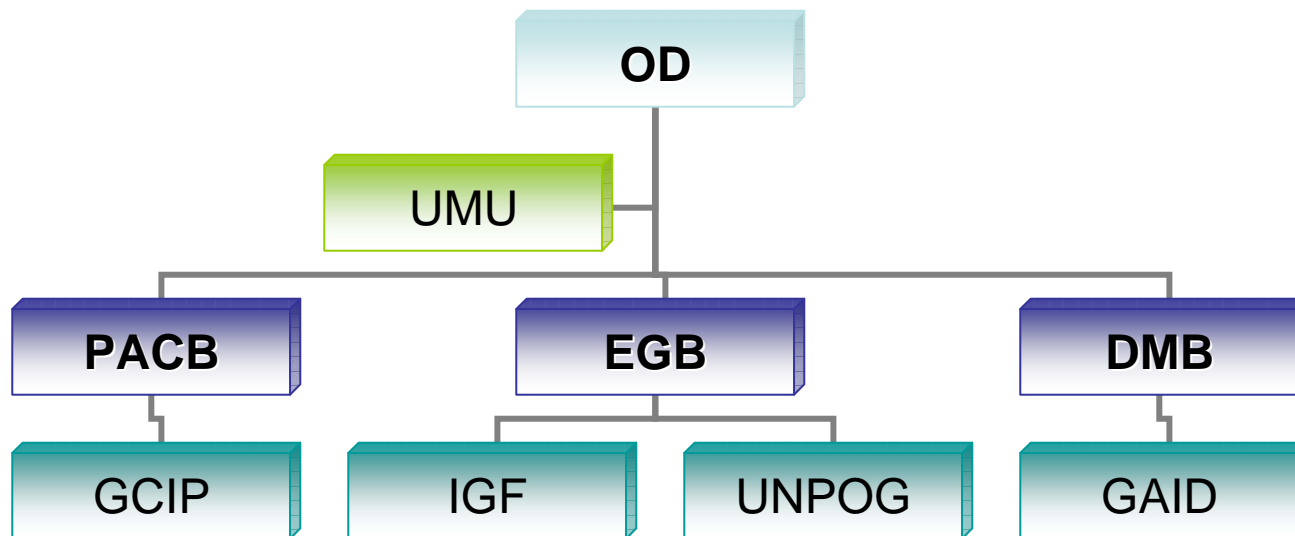
How public administration can be harnessed for development?





Our Inputs/Outputs

Our Structure



Our Work Modality



* **KM = Knowledge Management**

Our Services and Products

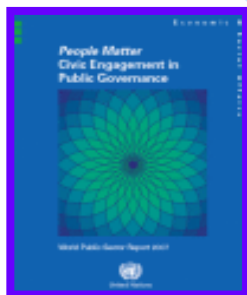
UN Committee of Experts
on Public Administration



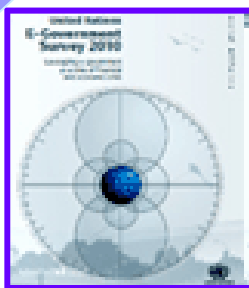
UN Public Service Day
& Awards



UN Public Administration
Network



Public Sector
Analytical Reports



UN E-government
Survey



Tool kits and
Training



Public Administration
Knowledge Space



Public Administration Knowledge Space (PAKS)



PAKS Features

- ☐ **Global & Regional** (all 192 /5 vs. limited Member States/regions)
- ☐ **Theme-focused** (services vs. institutions)
- ☐ **Current** (hot topics vs. any topics)
- ☐ **Systematic** (complete vs. fragmented)

Facilitate better

- Understanding
- Learning
- Comparing
- Sharing
- Decision-making
- Knowledge managing

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PAKS

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The most comprehensive online resource on public administration worldwide.

This will be **YOU** because
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PAKS will feature information on

- Institutional and Human Resources Development in Public Administration
- Electronic and Mobile Government
- Citizen Engagement
- Knowledge Management in Government

and provide unlimited access to

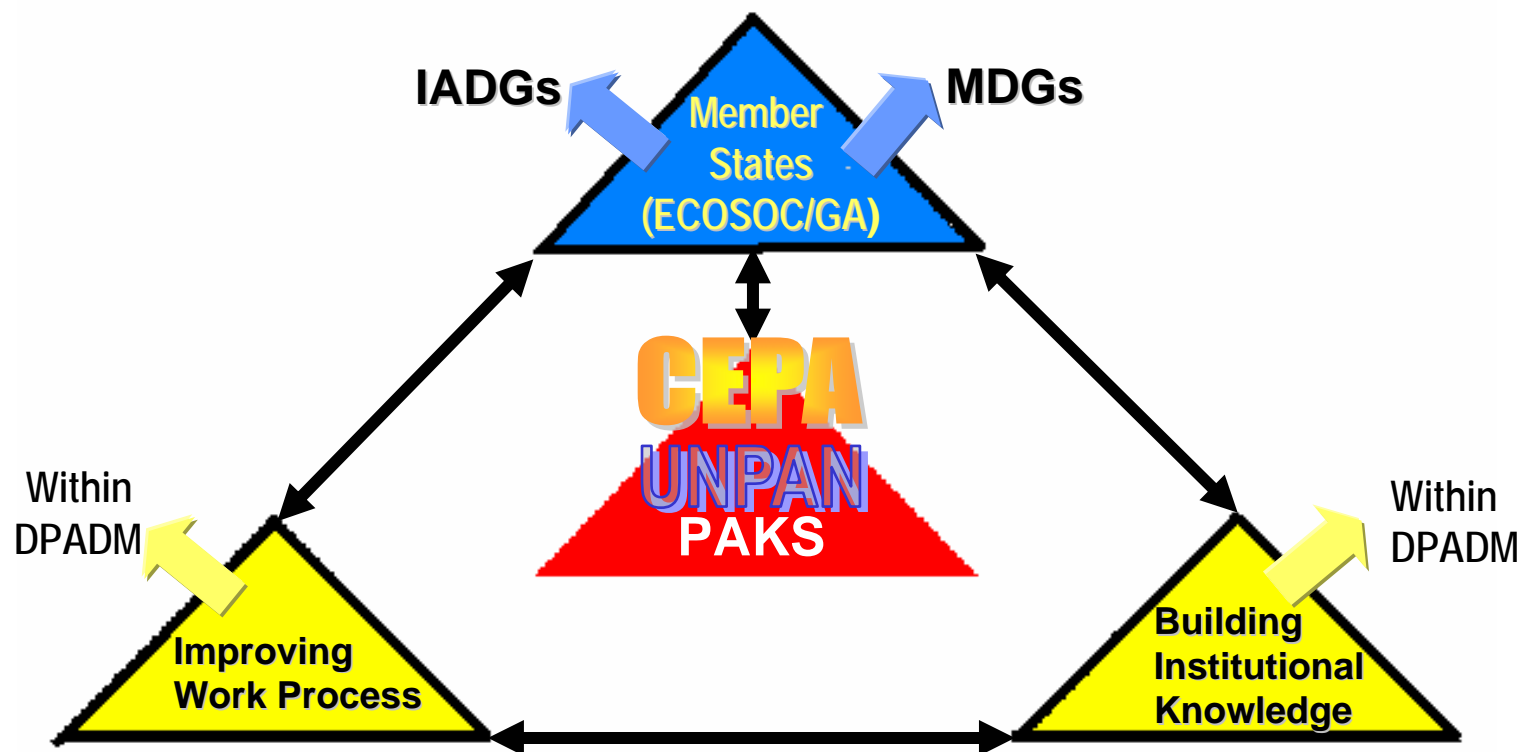
- Country Profiles on 192 UN Member States
- Legislations, Laws and Codes of Conduct
- Institutional Information
- Statistical Data
- Good Practices and Lessons Learned
- Practitioners and Experts



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