



UN Public Administration Programme

Division for Public Administration and Development Management (DPADM)
UN Department of Economic and Social Affairs (UNDESA)



United Nations Programme on Public Administration and Development

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Department of Economic and Social Affairs

United Nations

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United Nations

UN Member States



**Governments and their
Citizens**

UN System



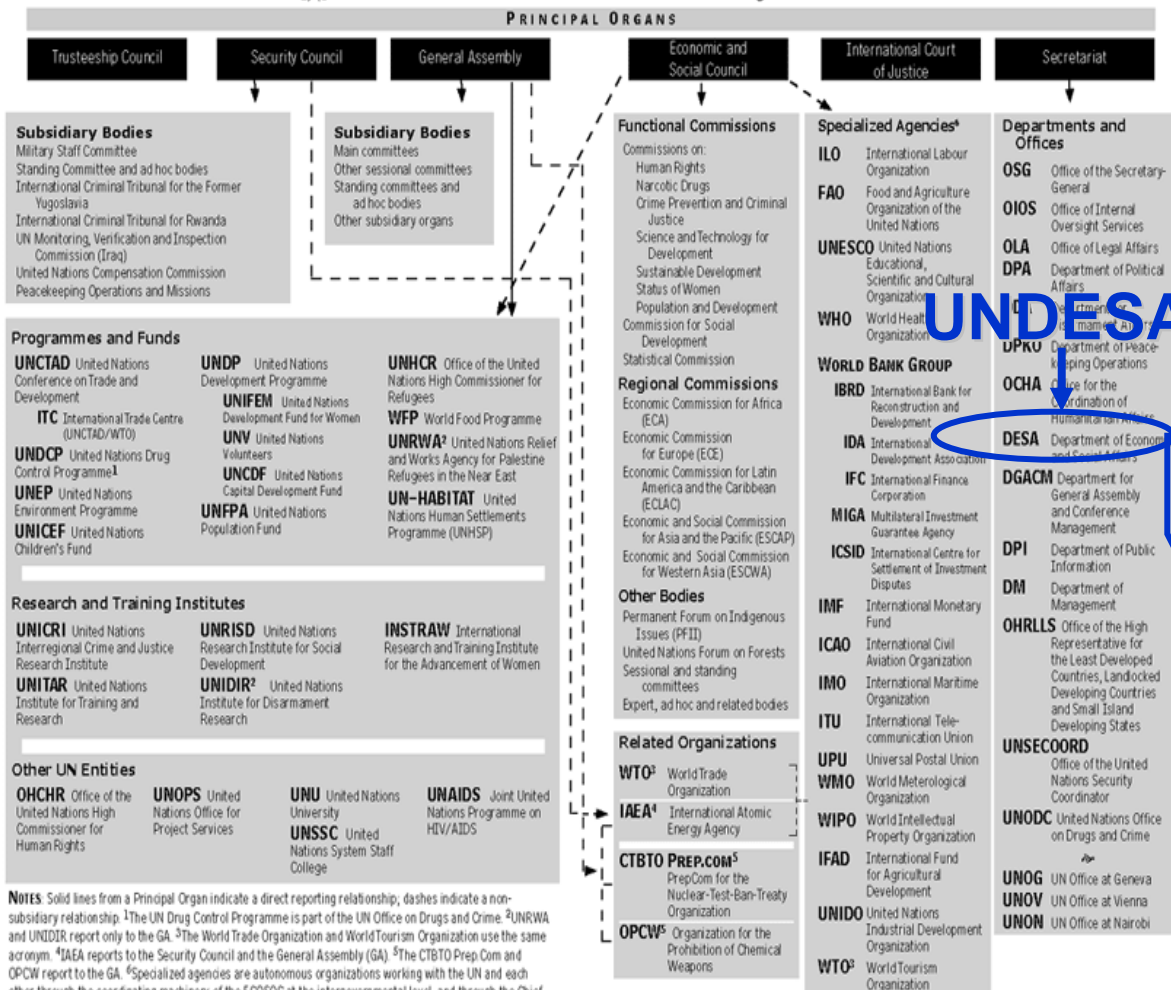
**International Civil
Servants**



UN System



The United Nations system



UN system serves 192 Member States

It has 61 entities worldwide

SG leads 33 departments/offices/ regional commissions and coordinates 28 funds/programmes and specialized agencies

DESA is the only department responsible for social and economic development in the UN Secretariat. It is the leading body for coordinating socio-economic activities in the UN system.

NOTES: Solid lines from a Principal Organ indicate a direct reporting relationship; dashes indicate a non-subsidiary relationship. ¹The UN Drug Control Programme is part of the UN Office on Drugs and Crime. ²UNRWA and UNIDIR report only to the GA. ³The World Trade Organization and World Tourism Organization use the same acronym. ⁴IAEA reports to the Security Council and the General Assembly (GA). ⁵The CTBTO Prep Com and OPCW report to the GA. ⁶Specialized agencies are autonomous organizations working with the UN and each other through the coordinating machinery of the ECOSOC at the intergovernmental level, and through the Chief Executives Board for coordination (CEB) at the inter-secretariat level.



Three Pillars of the UN





UNDESA

Development Departments ▼ Regions ▼

عربي 中文 English Français Русский Español



DESA

Department of Economic and Social Affairs

PROMOTING
DEVELOPMENT
FOR ALL

DESA

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International Year of Youth Approaching

March 3, 2010, New York

Countries and youth organizations around the world are beginning preparations for the upcoming International Year of Youth. The General Assembly recently proclaimed that the Year will run from 12 August 2010 - 11 August 2011. The theme of the year is "Dialogue and Mutual Understanding," in an effort to "encourage communication across generations and promote the ideals of peace, freedom, progress, solidarity and dedication to the objectives..." [FULL ARTICLE](#)

Posted in: [Social](#)



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Sha Zukang,
Under-Secretary-
General



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Major Publications

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Statistical Commission meets amid Global Economic Recovery

March 1, 2010, New York

It is one of the most important times in history for statistics and statisticians, according to organizers and attendees of the 41st Session of the United Nations Statistical Commission. The Commission met at United Nations Headquarters in New York from February 23 - 26 to discuss a wide range of statistical matters. Under-Secretary-General of DESA Sha Zukang said in his welcome remarks that the Commission "was an important example of how all UN members can act in unison, especially at times where the ability of the international community to act together is sometimes





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Quick Links

The UNPAN Online Training Centre is now open and available for enrollments...

Please click here

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News from DPADM

UNPAN 2010 Courses now available...

The Online Training Center has re-opened its courses for the year 2010. If you wish to register for our courses, which are available in English, French, Ukrainian, Russian and Arabic, please click on the link provided below. Each course is self-guided and must be completed



Our Mandates

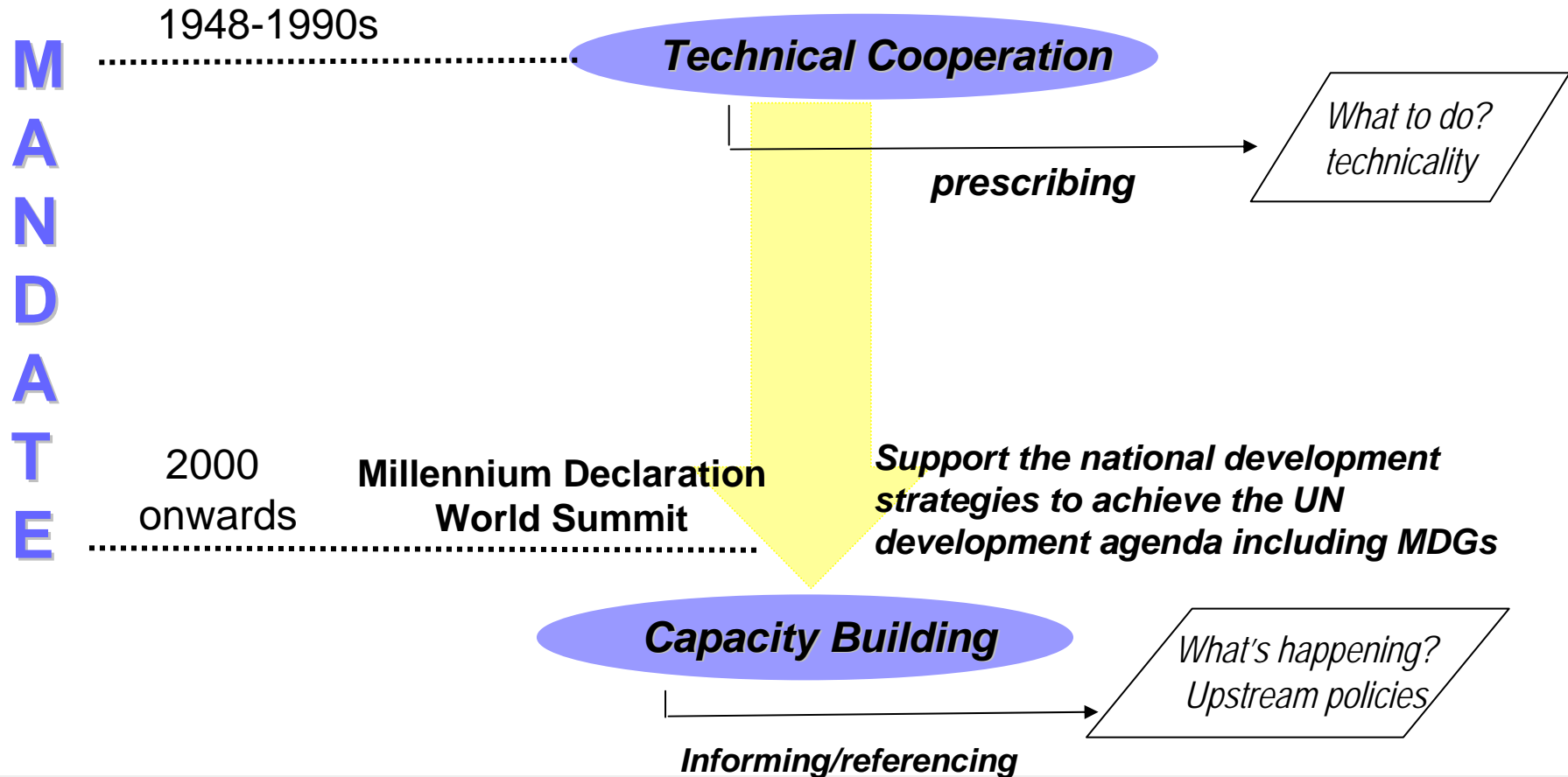
GENERAL ASSEMBLY RESOLUTIONS	
3/246	4 December 1948
50/225	19 April 1996
56/213	21 December 2001
57/277	20 December 2002
58/231	23 December 2003
59/55	2 December 2004
60/34	30 November 2005
62/38	4 October 2007
63/202	19 December 2008

The resolutions
cover wide
range of themes
In PA

ECOSOC RESOLUTIONS	
1967/1199	24 May 1967
2001/45	10 January 2002
2002/40	19 December 2002
2003/60	25 July 2003
2005/3	31 March 2005
2005/55	21 October 2005
2006/47	28 July 2006
2007/38	4 October 2007
2008/32	15 August 2008
2009/44	29 July 2009

ECOSOC: UN Economic and Social Council

UN Public Administration Programme Evolution



Our Niche

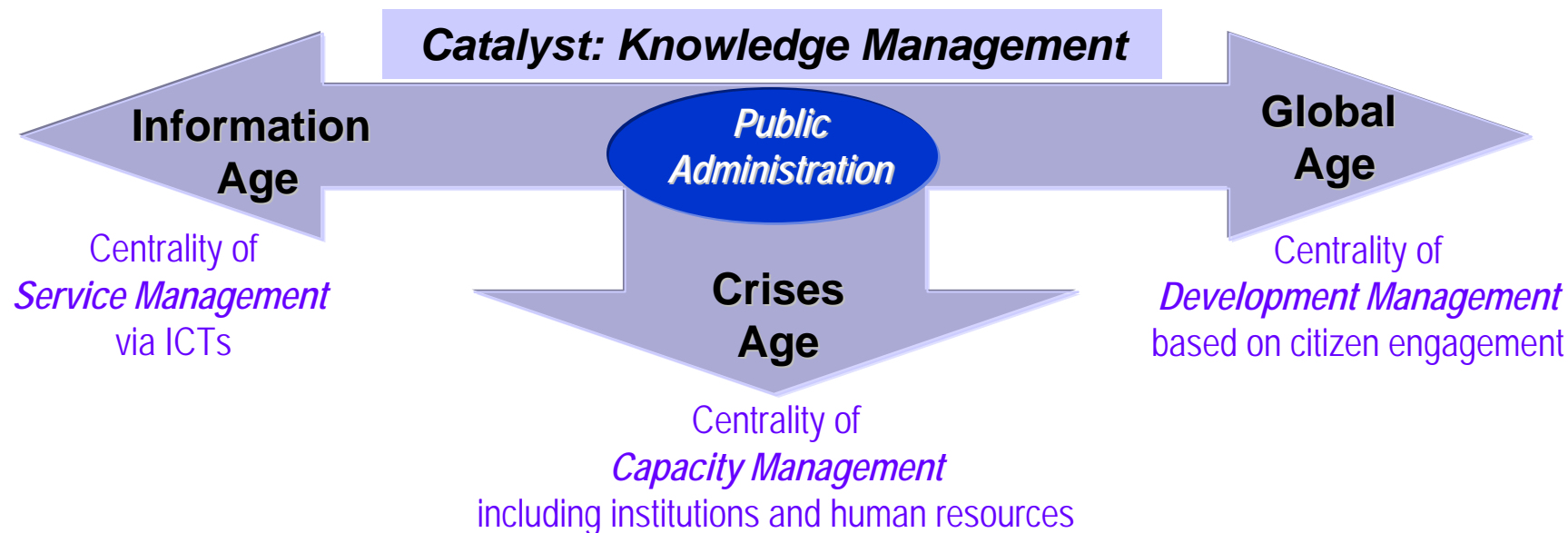
What do the others do?

WB	M a i n F o c u s	Economic development Governance in the public sector
UNDP		Human development Democratic systems and human rights
OECD		Economic prosperity (30 Developed countries) Public management— budgeting, employment, finance

What do we do?

DPADM/UNDESA
Main Focus
Public administration and management development (192 UN Member States) Building capacity for better public service

New Issues & New Responses



Theme 1
Micro-level / Front end

What can we do to better respond to the new ways for PSD?

Theme 2
Meso-level / Back end

What can we do to have enabling leaders & performing institutions?

Theme 3
Macro-level / Context

How can we harness public administration into development?



Theme 1: Public Service Management in the Information Age

Information Age:

Shift from *inline* to *online* systems of 24/7 public service delivery:

- To promote *e/m-government* service to reduce cost and enhance simplified, efficient, integrated, transparent and accountable operational process
- To facilitate *e/m-participation* to enhance citizens engagement in economic and social development process

Theme 2: Capacity Management at the Time of Crisis

Age of Crises:

- Food security ● Financial turmoil ● Energy shortages ● Climate change:

To effectively respond to the challenges, there is a dire need to build *public institutions* and develop *civil servants* which are efficient & effective, transparent & accountable, and citizen-centric & innovative.

Theme 3: Development Management in Globalized World

Age of Globalization:

Internationally agreed development goals (IADGs) including MDGs:

- To ensure concrete *linkages* between *PA* and *IADGs including MDGs*
- To facilitate establishment or enhancement of *ways and means for citizens engagement* in the national and local development process

Our Major Services and Products

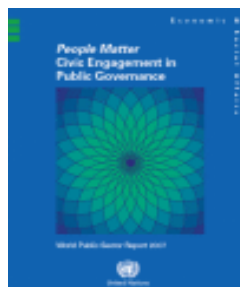
UN Committee of Experts
on Public Administration



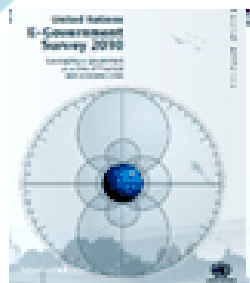
UN Public Service Day
& Awards



UN Public Administration
Network



World Public
Sector Report



UN E-government
Survey



Online Training
Centre



Public Administration
Knowledge Space

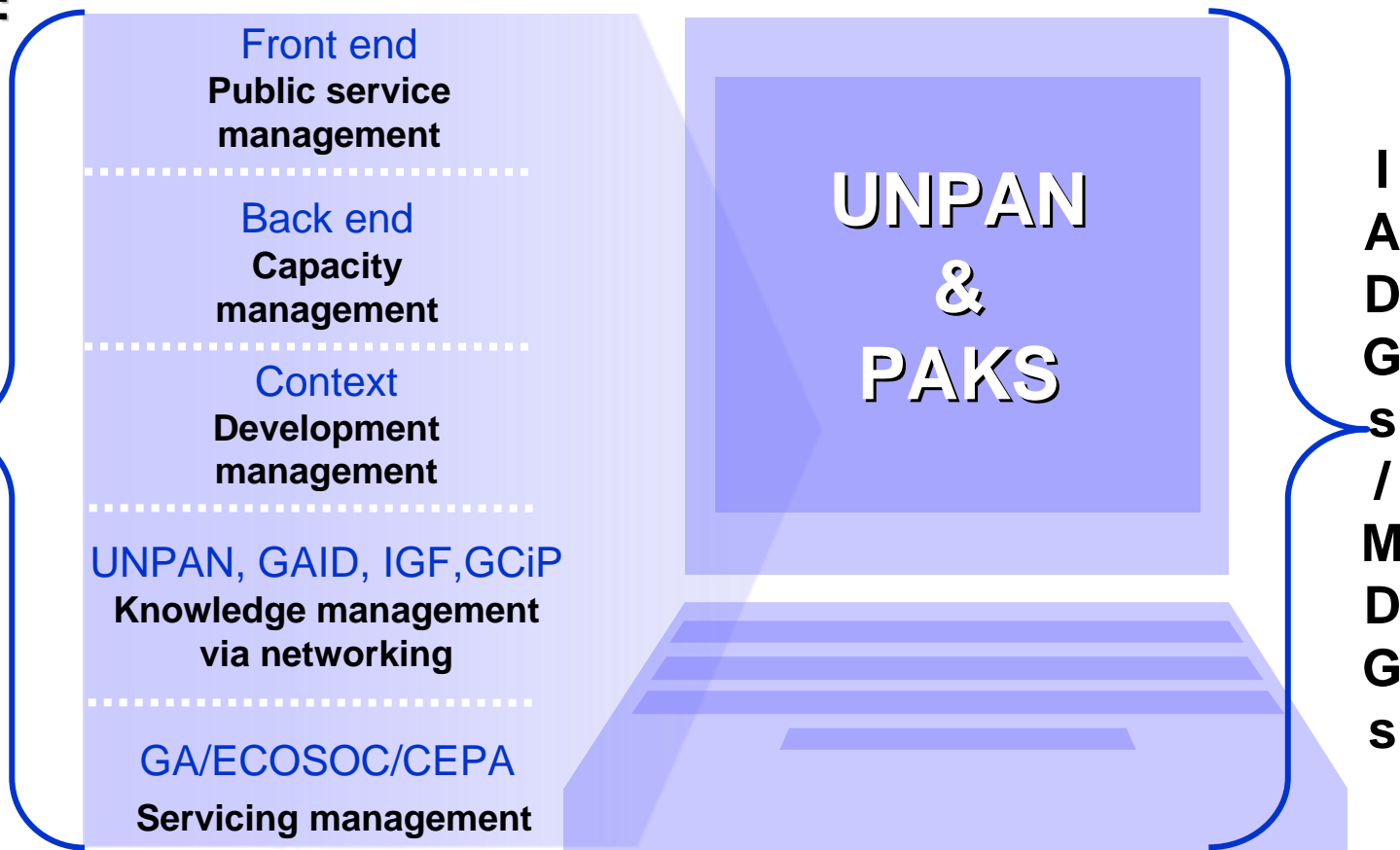
Our Work Process

Target Countries:

1. Least developed
2. Economies in transition
3. Conflict and post-conflict
4. Developing

Work Modalities:

1. Advocacy/Learning
2. Research/Analysis
3. Advisory Service
4. Training



Our Challenges

- Producing value-added products & services which can make impact on development at regional, national and local levels
- Optimizing our limited resources and capacities for quality work
- Balancing between innovation and complying with bureaucratic rules
- Mainstreaming PA into the UN deliberations at highest level

UN Reform

FROM

Instructor
Supply-drive
Sector-oriented
HQ-heavy
Governments only
In-house advisors
Judgmental
Process-based
Giving a fish
UN
Deliver by many

TO

Listener and facilitator
Demand-driven
Policy-oriented
Field-strong
Stakeholders
Partners (in and outside)
Story-sharing
Result-based
Giving a tool to fish
i-UN
Deliver as one

