

**A Workshop on Public Service Delivery and Urban Governance  
(Organized by UN-HABITAT/UNDP)  
5<sup>th</sup> Global Forum for Re-inventing Government  
Mexico city, Mexico  
November 5-6, 2003**

**Workshop Objectives**

1. Outline a comprehensive view of providing access to services and poverty reduction within the framework of Millennium Development Goals, particularly Goal 7 and target 10 and 11. More specifically, demonstrate how and why addressing the problems of the poor and the slum dwellers should be an integral part of national and local development strategies, as well as good governance policies and practices.
2. Share experiences of urban best practices that focus on the need to effect improvements in three, closely related categories: urban governance, local economic growth, and poverty reduction. The best practice presentations would highlight institutional, political and policy changes (i.e., comprehensive development strategies, as opposed to isolated projects; reliance on the resources and strengths of the poor, as opposed to solely top-down, imposed reforms,<sup>1</sup> etc).
3. Recognize that the needed changes (for example, expanding infrastructure and service provision, increasing the supply and reducing the cost of land for housing, targeting municipal services to the poor) require urban governance reforms, and a participatory framework that draws in and involves all stakeholders.
4. Demonstrate how well governed cities with a pro-poor focus (i.e., with proactive equity-driven policies) can meet the MDGs

**Programme**

November 5

9:00 am

***Opening Session***

***- Ms. Josefina Vásquez Motta, Secretaria, Secretaría de Desarrollo Social SEDESOL, Government of Mexico,***

***-UN-HABITAT, Farouk Tebbal/Lars Reutersward on MDG target 10 and 11, monitoring the progress)***

***-Key Note on the Theme of MDGs in the context of Service Delivery and urban governance - Mayor of Bogota, Hon. Antanas Mokus***

***(This opening session will present the global context of MDGs – Target 10 and 11, monitoring the progress on MDGs, describe poverty in cities of***

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<sup>1</sup> Such strategies may also include policy reforms related to improved urban governance and practical measures to provide security of tenure to slum dwellers via upgrading projects, where feasible, and to support community-led initiatives.

the developing world, and highlight the importance of urban governance in the context of achieving the MDGs)

Open discussion of the participants - Addressing the Challenges at the National and Local Levels

11.30 -12.00 BREAK

12:00 -13.30 **Session Two: Urban Poverty Reduction Strategies: National and local Experiences**

(Presentation to include processes, outcomes, impacts and lessons).

- Brazil – **Juraci Vieira de Magalhães**, Prefeito, Prefeitura Municipal de Fortaleza on Hunger Mapping and local approaches to poverty reduction)
- Brazil – “Right to Cities”, **Raquel Rolnik** Secretaria Nacional dos Programas Urbanos Ministerio da Cidades
- China -The Mayor of Baotou: Mr. Su Qing
- Cuba – Mayor of Bayamo and MDGs (tba)

Discussions

13.30 -15.30 LUNCH

15.30 – 17.00 **Session Three: Targeting Shelter and Service Provisions to the Urban Poor: National and local Experiences**

(Presentation to include processes, outcomes, impacts and lessons).

- South Africa, **Joel Bolnick** - Peoples Dialogue (tba)
- Brazil, **Mr. Helio Bicudo** - Deputy Mayor of Sao Paulo, Brasil
- Chile, **Sra. Sonia Tschorne Berestesky** Vice-Ministra de Vivienda de Chile
- Ecuador – **Paco Moncayo Gallegos** Alcalde Metropolitano Municipio Del Distrito Metropolitano De Quito for pro-poor practices

Discussions

Day Two: November 6

9:00 -10.00 **Session Four: Tools and resources on public service delivery and governance**

- Tools on Good urban governance index (Mohamed Halfani)
- Tools on Slum Index (Eduardo Moreno)
- Best-Practices Knowledge Management System (Nick You)
- Participatory Budgeting (UMP-LAC)

*Note on the session:* This session will have presentations on tools/resources. After the initial presentations by resource persons on the tools and their applications, participants will be invited to share their

experiences, and also present examples of their own tools and practices in a Round-Table.

10.00- 11.30 **Round table (break-out groups)** Open house session/fair for participants to share tools and experiences.

(This session will provide an opportunity for participants to demonstrate their tools and resources on-line and enable all the workshop participants to interact)

11.30- 12.00 BREAK

12:00 noon Session Five: ***Concluding Session –Pulling it all together***  
*Chair: Dr Oscar Arias*

- ***Dr. Rodolfo Tuirán*** *Sub-Secretario de Desarrollo Urbano y Ordenación del Territorio, Government of Mexico- Presentation on Urban Governance and Slum Upgrading Reforms in Mexico*
- *Discussions on localizing Millennium Development Goals*(led by Lars Reutersward/Farouk Tebbal UN-HABITAT)
- ***Lessons from best practices*** *presentations at National and Local levels, policy implications, institutional arrangements, roles of stakeholders*(Nick You)
- *Conclusion*

13.00- 15.00 LUNCH Break

*(During the break, the Workshop Director, keynote speakers and a few invited resource persons will finalize workshop outcomes for presentation at the Plenary)*