



# EVALUATION AND EFFECTIVENESS OF ETHICS PROGRAMS

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## UN and Evaluation

- ♦ does NOT evaluate member countries
- ♦ facilitates:
  - exchange of experiences
  - identification of best practices
  - setting benchmarks
- ♦ assists self-evaluations



# Evaluation

- ♦ What
- ♦ Why
- ♦ Who
- ♦ How
- ♦ When



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## WHAT is program evaluation?

- ♦ process of measuring against objectives:
  - outputs
  - outcomes
  - impacts



# WHY carry out evaluation?

- ♦ ensure program is having intended effects
- ♦ improve its operations



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## WHO carries out evaluations?

- ♦ Agency level and government-wide
  - expert
  - peer
  - self
  - the public



# HOW to learn from other countries?

- ♦ look at others with similar backgrounds
- ♦ examine their program components
- ♦ identify best practices
- ♦ adapt and adopt



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## WHEN carry out evaluation?

- ♦ agency level: evaluation cycle
- ♦ country level: precipitating factors
  - scandals
  - policy changes
  - modernization
  - indicator of political will



# Public Service Ethics in Africa Project

- ♦ comparative study of 10 countries:
  - Cameroon, Gabon, Nigeria, Senegal
  - Kenya, Uganda
  - Madagascar, Mozambique?, Namibia, South Africa
- ♦ joint effort of UNDP Africa/UN DESA



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## Public Service Ethics in Africa Project (continued)

- ♦ assist countries to improve ethics programs
  - survey existing ethics policies and programs
  - identify regional best practices
  - set regional benchmarks



# Rabat Declaration

- ♦ 2nd Pan-African Conference of Civil Service Ministers
- ♦ 34 countries
- ♦ the African Civil Service: *New Challenges, Professionalism and Ethics*



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## Rabat Declaration (continued)

- ♦ African Public Service Charter
- ♦ Code of Conduct for African Civil Servants
- ♦ reaffirmation of values to promote professionalism and ethics in Africa



# Evaluation as Opportunity

- ◆ a chance to learn and improve
- ◆ an occasion to share and teach
- ◆ promotion of technical cooperation

