

MARRAKECH, MOROCCO

10 – 11 DECEMBER 2002

Fostering The Availability, Quality and Access to Public Services SSPA

TUESDAY 10 DECEMBER

Morning session

Chairman: *A Representative from the Italian Ministry of Public Administration*

09.00 – 10.00	Opening Ceremony
10.00 – 10.30	Coffee Break
10.30 – 13.00	Plenary Session of the Conference
13.00 – 14.30	Lunch

Afternoon session

Chairman: **Prof. San Mauro**, Head of the Technical Secretariat of Minister Frattini, Italian Minister for Public Administration

14.30 – 15.30	the Italian experience in implementing the Legge Ronchi on the waste collection, published in 1997 by the Italian Parliament Eng. Giovanni Fiscon , General Director of the Azienda Municipale Ambiente (AMA)
16.00 – 16.15	Coffee Break
16.15 – 18.00	The Italian experience in reforming the water sector and major changes occurring in the electricity sector Doct. Francesco Lo Passo , Associate Director NERA Prof. Fabio Pistella , Economics applied to Engineering c/o University "Roma Tre "Exchange of Experiences (with Participants).

WEDNESDAY 11 DECEMBER

*Chairman: **Prof. San Mauro**, Head of the Technical Secretariat of Minister Frattini, Italian Minister for Public Administration*

09.00 – 10.30	Competition in the gas sector (the EU Gas Directive 98/30) Prof. Andrea Bollino , Vice President of the Italian Association of Energy Economists
10.30 – 10.45	Coffee Break
10.45 – 12.30	The transport sector: process of liberalization and privatisation. The local experience of public transport and the case of air transport Doct. Francesco Pacifico , National Vice President of Associazione Nazionale Autotrasporto Viaggiatori (ANAV) Prof. Ernesto Stajano , Scuola Superiore dell'economia e delle finanze.
13.00 – 13.30	General Discussion and Conclusions
13.30 – 15.00	Lunch