



DPADM Monthly Update to CEPA Members: February 2012

1. Cost-cutting Initiatives for Publication

DPADM launched a set of new tools to lower printing costs for its publications and to provide a better experience for users.

The Division revamped its publications page on <http://www.unpan.org/publications/introduction.html> for easier access and navigation. Users are now only a click away from hundreds of publications in Public Administration. The new page with its own branding contains the latest DPADM titles in flip book and pdf formats, as well as an extensive archive of DPADM's past publications and links to its online training courses and other resources.

Also, DPADM recently developed a USB e-library product, which is available offline, with all the Divisional publications for distribution at the events organized by the Division. The USB also provides opportunity to those who have limited Internet access especially in developing parts of the world to access DPADM's publications.

Lastly, DPADM has been working with the Department of Public Information (DPI) on the conversion of the Division's publications into electronic books (e-books), which are available on tablets and mobile devices such as iPads, Kindles, Blackberries, iPhones, B&N and Sony eReaders. DPADM aims to target the new generation and early adopters of new e-book readers with its set of e-books. Currently, 3 titles are available in e-book format: (i) United Nations E-Government Survey 2010: Leveraging E-Government at a Time of Financial and Economic Crisis; (ii) Good Practices and Innovations in Public Governance 2003-2011; (iii) The United Nations Contribution to the Improvement of Public Administration: A 60-Year History.

2. Internet Governance Forum (IGF) Starts to Prepare for the 7th Annual Forum

An open consultation meeting with all IFG stakeholders will take place at the Palais des Nations in Geneva on 14 February 2012 to discuss the preparation of the programme of the seventh Internet Governance Forum (IGF). This year's Forum will be hosted by the Government of Azerbaijan in Baku with tentative dates of 6-9 November 2012. The open consultation meeting will be followed by the Multistakeholder Advisory Group (MAG) meeting with the same objective from 15 to 16 February 2012. The open consultations and the MAG meeting will be moderated by Mr. Elmir Valizadeh, Deputy Minister of Communications & Information Technologies and Head of Delegation of the Azerbaijani Government, with the support of UNDESA on behalf of the United Nations Secretary-General.

3. E-Government Services and Solutions Workshops at United Arab Emirates (UAE)

Requested by the Government of UAE, UNDESA through DPADM held three workshops for 80 members of the ministries and institutions that administer e-government services and solutions. In these workshops, methodology of the UN E-Government Survey and the principles of open government data and transaction e-services were presented. The participants of the workshop agreed that there was a need to improve the e-services at each institution and ministry in UAE in order to provide a robust and integrated "Whole of Government" portal.



4. High-Level Official Delegation from the Republic of Korea Visits UNDESA and Confirms the Partnership with DPADM for UNPOG Activities

Mr. Hyung Kyu Maeng, Minister for Public Administration and Security (MOPAS) of the Republic of Korea expressed high appreciation to Mr. Sha, USG for the partnership with DESA through DPADM in developing activities of the United Nations Project Office on Governance (UNPOG) in Seoul.

Following the meeting, a Steering Committee of UNPOG, attended by Director General of MOPAS Office for managing UNPOG, DPADM Director and Chief of eGB Branch reviewed and agreed in principal on the future work of UNPOG in the areas of e-procurement, e-government and gender mainstreaming in public sector, and capacity development in establishing public administrations system and security through ICTs. The outcome of the Steering Committee Meeting resulted in better work plan for UNPOG to streamline its operations and products in line with the missions of the DPADM.

5. 2012 Internet Governance Forum (IGF) Holds the Open Consultations and the Multistakeholder Advisory Group (MAG)

The Open Consultations and the Multistakeholder Advisory Group (MAG) of the Internet Governance Forum (IGF) meetings were held from 14 to 16 February 2012 in Geneva, Switzerland as part of the preparatory process for the 2012 IGF event. The 2012 IGF is going to take place in Baku from 6 to 9 November 2012 and will be hosted by the Government of Azerbaijan. The ministerial round table meeting will take place one day before the IGF on 5th.

The participants of the MAG proposed the main theme for the 2012 IGF to be “Internet Governance for Sustainable Human and Economic and Social Development”. In addition, the following sub-themes were agreed: (i) Access & Diversity, (ii) Emerging Issues, (iii) Internet Governance for Development, (iv) Security Openness & Privacy, and (v) Critical Internet Resources. Special note to Mr. Sha on this topic will be forwarded soon.

6. Capacity Building in Participative Governance for Sustainable Development

DESA through DPADM has been requested to by United Nations Economic Commission for Africa to participate at the 16th Meeting of the Intergovernmental Committee of Experts of UNECA in Tanzania. The IRA of DPADM and the Director of UNECA's sub-regional office for Eastern Africa developed the outline of a new cooperation project to use mineral resources as a main contributor to economic growth in all regions, particularly in Africa. It requires policies, tools and mechanisms for participative governance to assure that revenues generated from mineral extraction will contribute to a sustainable development and the achievement of Internationally Agreed Development Goals (IADG), including the Millennium Development Goals (MDGs). The project aims to develop necessary capacities in developing countries, including the development of necessary indicators and a global database. Built on a partnership between DESA and UNECA, the project will be further developed to incorporate ECLA, ESCAP and other partners, including the National Economic and Social Council of Kenya.

7. Launch of the United Nations E-Government Survey 2012

The 2012 edition of the *United Nations E-Government Survey: E-Government for the People* has been launched online and is available at <http://www.unpan.org/e-government>. The sixth in the series, the



UN E-Gov Survey sheds light on the global state of e-government development and provides options on how best to move forward. It particularly examines the institutional framework for e-government and finds that the presence of a national coordinating authority can help overcome internal barriers and focus minds on integrated responses to citizen concerns. According to the 2012 survey rankings, the Republic of Korea is the world leader (0.9283) followed by the Netherlands (0.9125), the United Kingdom (0.8960), Denmark (0.8889), and the United States (0.8687).

In its first edition in 2003, the survey found 18 countries had no web presence. However, in 2012 survey, only 3 countries were identified to have no web presence. The 2012 Survey also argues that e-government provides public administrators with powerful tools for grappling with problems of social equity and the digital divide. The caveat is that governments must find effective channels of communication that fit national circumstances while also taking steps to increase usage of online and mobile services in order to realize their full benefit to citizens.

8. Collaboration with the Government of Qatar

Requested by the Government of Qatar, DESA, through DPADM was invited to provide advice on strengthening e-services and open data government, on establishing a national awards programme and to provide information about the 2012 UN E-Government Survey. The possibility of having the United Nations Public Service Day and Forum (UNPSD/F) in 2013 was also discussed.

Upon the request of the Government of Qatar, DPADM agreed to prepare two project documents to be funded by the Government; one for inter-branch advisory services on public e-governance and another for the organization of the 2013 UNPSD/F and related activities on innovations in public governance.

9. Global Center for ICT in Parliament and US House of Representatives to Host an International Meeting

DESA through DPADM's Global Center for ICT in Parliament and the United States House of Representatives organized the International Meeting on "Achieving Greater Transparency in Legislatures through the Use of Open Documents Standards" in Washington, D.C. from 27 to 29 February 2012.

The meeting provided an excellent opportunity to advance policy dialogue and technical exchanges among the 16 Parliaments represented to further develop cooperation to take advantage of available knowledge, tools and best practices in open documents standards. The meeting highlighted a strong convergence between the promotion of transparency, Parliamentary democracy, participation, and the use of information and communication technologies including the use of open document standard. Among other things it was noted that there is a need to identify a series of internationally-agreed criteria and benchmarks for assessing the contribution of the use of open document standards to the values of a democratic parliament: representation, transparency, accessibility, accountability and effectiveness. These benchmarks should guide parliaments in their implementation of open document standards as well as to help them determine the degree of their success in advancing both their efficiency objectives and overall transparency goals.

10. Stakeholders Meeting on Regional Anti-corruption Programme for Africa and Expert Meeting on Illicit Financial Flows

Requested by the United Nations Economic Commission for Africa (UNECA), DESA through DPADM Inter-regional Advisor was invited to attend the stakeholders meeting as a partner and



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highlighted the “OPEN” principle on civilian capacity strengthening to inform participants how DESA’s capacity development strategy could support national and regional initiatives of anti-corruption programme.