UN Public Administration Programme

Division for Public Administration and Development Management (DPADM)
UN Department of Economic and Social Affairs (UNDESA)

6th UNPAN E-Knowledge Management Workshop on Harnessing Knowledge Management through Web 2.0 Tools

Way Forward

Shanghai, People's Republic of China, 25-27 September 2010

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Director
DPADM/UNDESA

UNPAN

Agenda

- Decisions made so far
- Items still need your attention

Decisions made so far

- UNPAN-DPADM will update the existing UNPAN User Survey and will share it with Partners for further feedback and finalization

- UNPAN-DPADM will start an online discussion platform for continuous collaboration (Linkedin will be considered as first option)

Decisions made so far

- UNPAN-DPADM will update Discover UNPAN page and will provide more detailed information for each partner organization. A template will be designed for this purpose and partners will be requested to provide more detailed information based on the template

Decisions made so far

- UNPAN-DPADM will create yearly progress reports in addition to regular monthly ones

- UNPAN-DPADM will launch 6 more courses in Spanish that was developed in collaboration with ICAP

Decisions made so far

- ICAP will consider requesting old hardware which is no longer supported by the UN IT Department
- UNPAN-DPADM and UNECA will discuss possible collaboration areas in the first week of October in NY

Decisions made so far

- ARADO and other partners in the Arab region will consider translating some of the existing e-courses into Arabic

- ARADO will also offer UNPAN the training courses in Arabic that they have for dissemination via the UNPAN Platform

Decisions made so far

- UNPAN-DPADM will implement so that UNPAN can propose the next steps to UNPAN users i.e. related documents, other people who is working in this area etc.

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Decisions made so far

- UNPAN-DPADM will make sure that the new site complies with W3C accessibility Standards

- UNPAN-DPADM will consider linking UNPAN e-courses with UN Academic Impact as well as with UNITAR

Decisions made so far

- UNPAN-DPADM will draft a set of standardized marketing tools for distribution by UNPAN Partners in their respective regions/networks and this will also include best practices from UNPAN Members

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Decisions made so far

- IPMA-HR will produce a summary of their fee based services to be displayed in UNPAN North America page

- UNPAN-DPADM and also all UNPAN partners will reconsider the name "UNPAN Resource Persons"

Decisions made so far

- ## All UNPAN Partners will further evaluate the new tools and provide their feedback to UNPAN-DPADM

- ## UNPAN-DPADM will consider

  - allowing FaceBook users to log-in UNPAN automatically by using their FaceBook ID

  - Implementing a browser add-on tool which will enable content contribution with one click from the user's web browser

Decisions made so far

- UNPAN-DPADM will provide a disclaimer stating the compatible browsers that the new UNPAN platform supports
- UNPAN-DPADM will reconsider using flickr while linking an image to a content

Decisions made so far

- UNPAN-DPADM will enable tagging in local languages (especially for languages that use different encoding such as Arabic, Chinese, Russian)

Decisions made so far

- UNECLAC will share its Spanish courses on e-government with UNPAN for dissemination. UNPAN-DPADM will report all activity (participation, enrollment, completion, learner details etc) to UNECLAC related to its courses on a monthly basis

Decisions made so far

- All UNPAN Partners will review the new UNPAN Partner Guidelines after the meeting (which will be updated by feedback received during the meeting) and guidelines will be finalized by Oct 31, 2010.

Items that still need your attention/feedback

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More collaboration needed on:

✓Translation of Existing Courses

✓ Development of New Courses

✓ Promotion of UNPAN Online Training Centre in your Region

No to Low Activity Policy

✓Translation of Existing Courses

✓ Development of New Courses

✓ Promotion of UNPAN Online Training Centre in your Region

UNPAN Regional Pages

✓ Regional pages are exclusively partners' from that region

✓ Please consider ways for making use of this important part of the portal

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Final Workshop Report

UNPAN-DPADM will draft the workshop report and will circulate for further feedback and clearance

It is now your turn to provide further feedback

Have a safe trip back.

Do not forget to fill in the workshop evaluation form http://tiny.cc/unpan-evaluation