

### **Smart Nation & Smart Governance**

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# Singapore's eGov Journey

ICT drives Government-private value innovation & economic ICT drove ICT drove competitiveness Whole-of-Government ICT drove Public Service integration Public Sector excellence eGov2015 efficiency iGov2010 e-Government Action Plan I & II 🛷 **CSCP** (2011 - 2015)(2006 - 2010)(2000 - 2006)Focus on collaboration (1980 - 1999)within and outside Integration of data, Online service delivery process and systems for Government Automation of public (1,600 e-services Government agencies deployed) service · 300 mobile government Integrated services services deployed Basic IT infrastructure and data hubs Collaboration Integration **E-Services Automation** 



# We will make Singapore a Smart Nation

enabling safer, cleaner and greener urban living, more transport options, better care for the elderly at home; more responsive public services and more opportunities for citizen engagement.

President Tony Tan

Address for Opening of Parliament

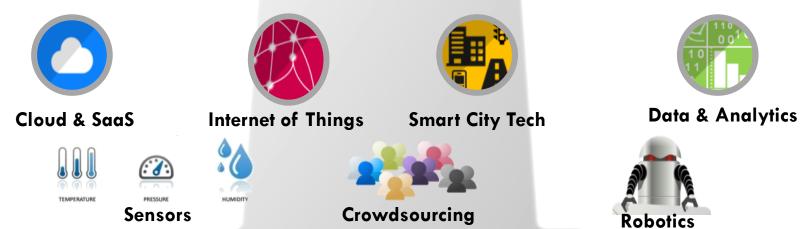
16 May 2014





### Development of Singapore as a Smart Nation

#### Leveraging Various Technologies and Trends



#### To Gain a Better Understanding of the Nation



Supported by Data Governance and Policies



### Citizen-centric Service Delivery





Enjoyable user experience



Make meaningful choices



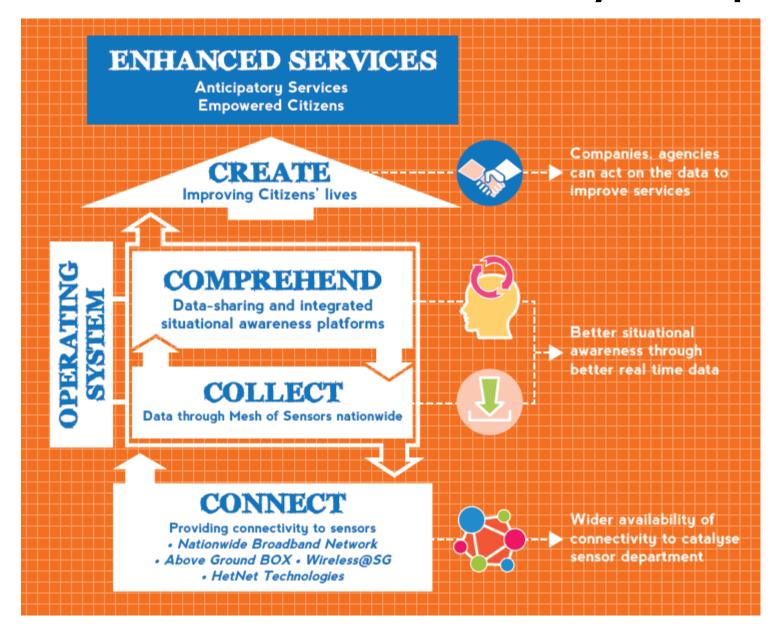
Empowered to participate and co-create



One public service



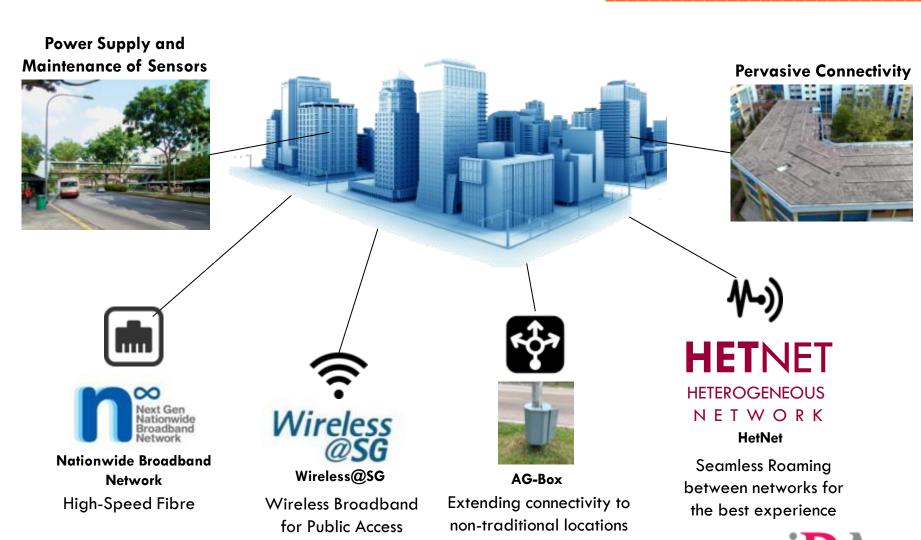
### **Smart Nation Platform & Industry Concept**



# **Providing Seamless Connectivity**

#### CONNECT

Providing connectivity to sensors
• Nationwide Broadband Network
• Above Ground BOX • Wireless@SG
• HetNet Technologies



### Data as an Enabler



Platform to Facilitate Data Sharing

Allows data to be stored and shared securely -Role-based Access Control -Technological Platform for Sharing



Improved situational awareness



**Ease** coordination



COMPREHEND

Data-sharing and integrated situational awareness platforms

COLLECT

Data through Mesh of Sensors nationwide

Generate New Insights & Services

# Digital Government in a Smart Nation



### Reliable & Secure Smart Nation



More threats and vulnerabilities

Need to keep our cyber environment safe



# Digitally Inclusive Smart Nation



**NEU PC Plus Programme** 



Infocomm Accessibility
Centre



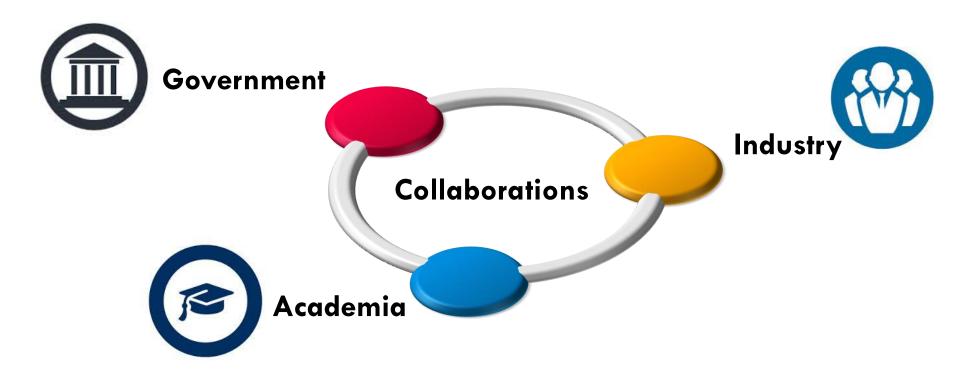
Home Access Programme



Silver Infocomm Initiatives



### Collaborating Towards a Smart Nation



Creating more opportunities & partnerships for development



### **Driving Innovation & Enabling Growth in a Smart Nation**







### **Focus Areas**

Foster culture of creating and building with tech

Students, Maker Community

Build tech companies and talent

Promising and innovative startups & talent

Further strengthen internal capabilities

Government





